

SETHAGA

Omega Risk Solutions Ω Security with Integrity Ω July 2017 Ω ISSUE 22



Cover Stories

Omega Risk Solutions awarded Siemens SA and Ford SA Security Contracts

Fire Fighting

Arkhe Risk Solutions conducted a fire fighting training course

South Africa

Protect our young, breaking the cycle of violence

Hilton Hotel

Omega Customer Relations activities in Windhoek



FROM THE DESK OF THE CEO

The difference between a job and a career



If you are always counting the number of hours you work - you probably have a job rather than a career.

In this edition I would like to discuss our approach and long term views towards our current employment as well as our future in the security industry. More than often, during discussions with employees, I have come to the conclusion that many, if not all of them, regard their work as a job rather than a career. While the terms “job” and “career” are often used to mean the same thing, they really are conceptually different.

While one can work very hard at a job and get paid to do so, a career takes much more motivation and forward-thinking than a job. Due to this, people usually care more about a career than they do about a job. Careers, such as teaching, are often characterized by passion. We want the people who teach our children to think of it as a career, not just a job.

We want them to have an interest in our children and care about their success rather than just coming in, practicing a required skill, and leaving for the day without feeling the desire to become a better teacher every day. This counts for a security officer as well. Clients want them to have an interest in their safety and security and care about their assets, rather than just coming in, practicing a required skill without feeling the desire to become a better security officer.

A job is simply something you do to earn money. In ten years you are likely to be doing the same or a different job in the same or a different company. There are many examples of Patrolmen staying Patrolmen until retirement.

A career is a series of connected employment opportunities, where you acquire skills in earlier employment opportunities to advance you into higher ranks and positions later on. In ten years you might be doing something very similar to what you are doing now, but with more income and more interesting problems to tackle. There are many examples of Patrolmen becoming Managers.

Perhaps looking at some differences might help to clarify these concepts further:

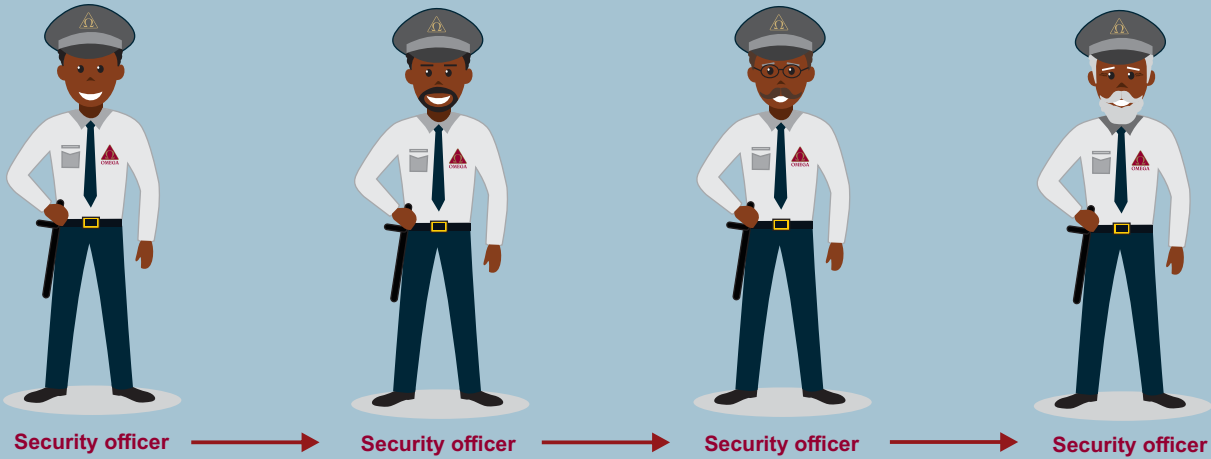
A job has minimal impact on future resumes and job applications because it's completely unrelated to the stuff you will be applying for. A career is the continuous development of a series of related skills that will always be used for future promotion opportunities.

A job is just there to put some easy cash in your pocket. A career provides the backbone of experiences and learning that will fuel your professional life for years, if not your entire life.

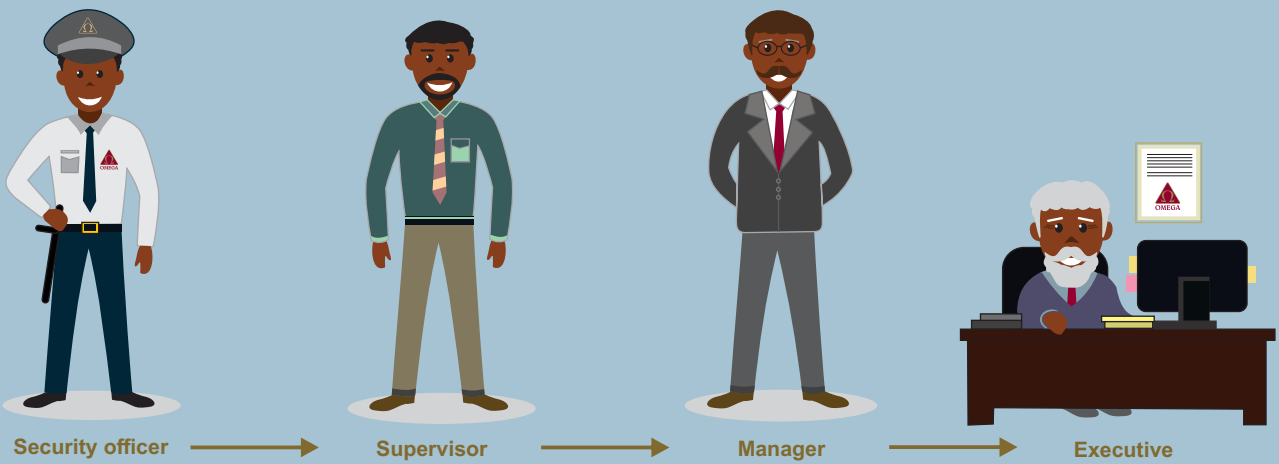
At a typical job, your goal is usually just to get the task done and not annoy the manager or the client.

In a career, however, your goal is to not only get the task done, but also to learn skills, gain experiences, build relationships, and prepare yourself for future promotion opportunities. That's a lot more than just getting the task done, and that means keeping your nose to the grindstone.

JOB Potential



CAREER Potential



In other words, you should be investing at least some emotional energy into a career. You should be looking for ways to gain useful resume-building skills and experience. This means always going the extra mile and doing tasks that are beyond your minimum job description.

You should fight hard for a career until you get to the level of success that you want. That does not mean alienating other pieces of your life. It means setting a professional goal, figuring out what you have to do to get there, and getting to work.

It might be true that a job is about making a living, but a career is about making a life. The reason is that a job is something you do without much concern for the long-term. You can apply for a job, but you cannot apply for a career. A job is given to you; a career is made by you.

A comparative example:

Many security officers treat their day task as a job. They report for their shift, do the minimal tasks that are assigned to them by the manager and watch the clock until they can get out of there and go home – a simple way of trading some time for cash.

Many other security officers treat it as more than a job. They hope to become a manager and, perhaps someday, the MD or CEO. They take their work seriously, and when there are no other security tasks to go around, they spend their time in learning more skills by doing more than what is expected from them.

They ask lots of questions and use that for fuel to learn more skills in order to provide the client with an even better service. When promotion opportunities arise, they are well equipped, first in the row and ready to be considered.



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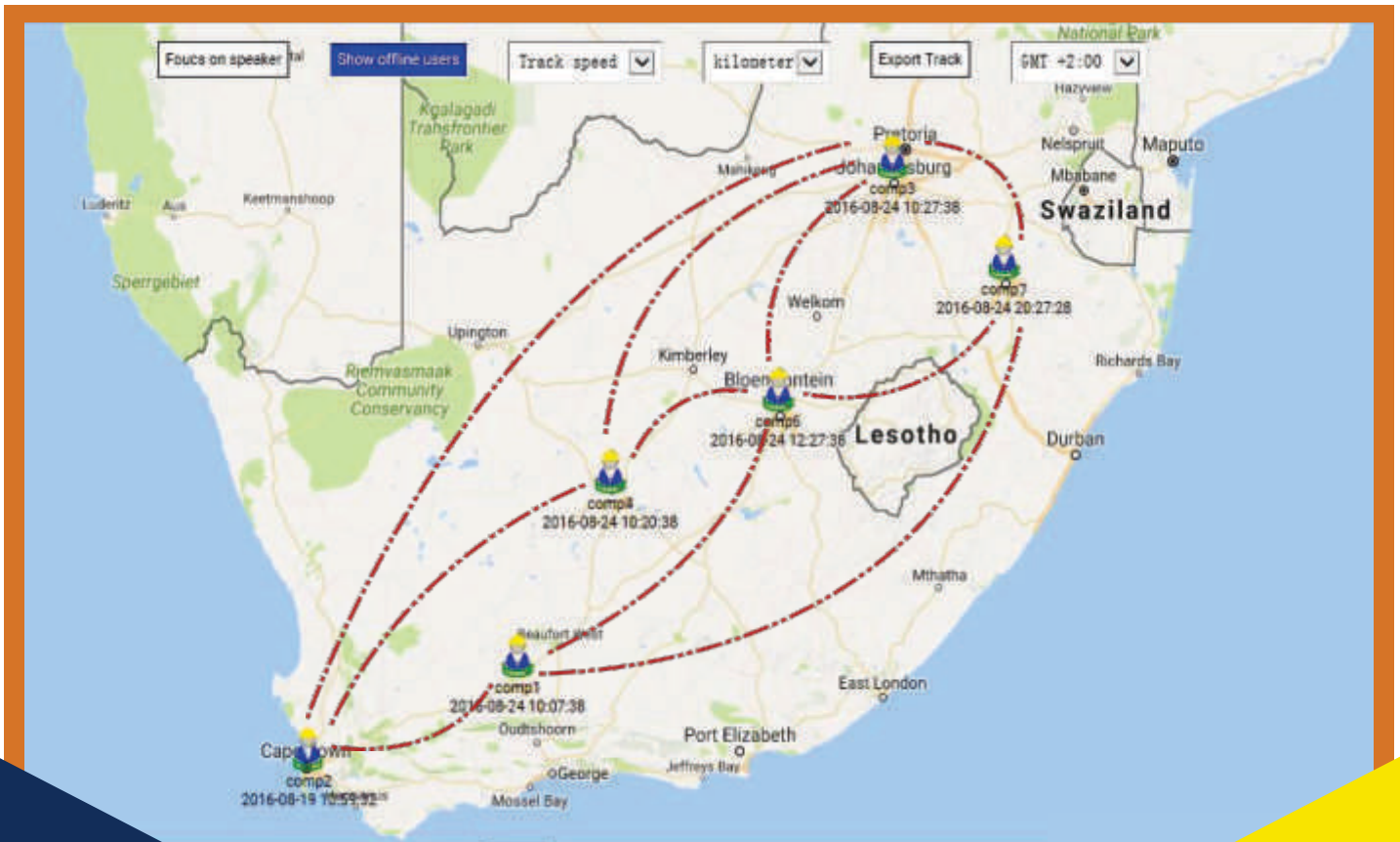
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Omega Training Academy



SECURITY RISK ASSESSMENT COURSE (SRA)

21 - 22 JULY 2017

2 DAY THEORY & PRACTICAL - R3150 PER PERSON (excl VAT)

WHO SHOULD ATTEND?

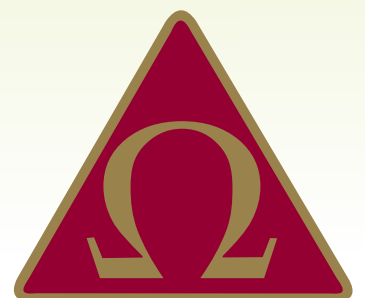
This SRA training course has been specifically designed to meet the needs of security- risk-estate, operations, and marketing managers within all industries.

ENQUIRIES AND BOOKINGS

Contact: Juanita Stephens

Tel: +27 (0)12 941 2010

Email: JuanitaStephens@omegasol.com / training@omegasol.com



OMEGA
Training Academy

orstraining.omegasol.com

Omega Training Academy's "Design Out Threat" (DOT®) methodology encapsulates the entire security risk assessment and threat mitigation process. It can be tailored to any known or anticipated business environment, and to varying degrees of appetite for risk.

Course Overview

Risk Assessment is a critical step in the security management process within all businesses.

Despite this, it is often overlooked and there is an industry-wide knowledge and skills shortage pertaining this important aspect of security.

This course supplies the "Design out Threat" (DOT®) methodology through which analysis of causes, facts and on-the-ground realities drives to make conclusions and recommendations that achieves a balance between the identified threat situation and business results.

Why you need to be there

In line with our motto to train for impact with integrity, this Omega Training Academy course will equip you with the knowledge and skills you need to evaluate and mitigate the risks faced by your business.

This course will take you through a logical and structured process of collecting and analysing information with the focus on identifying risk categories and mitigation priorities of various frameworks that can be applied to any industry.

These solutions can be integrated into business and supply chain models.

Course Outcomes

- Ability to conduct a thorough threat analysis
- A clear understanding of criminal behaviours and risk factors
- Enhanced logical and analytical skills to pinpoint and assess risks
- Ability of effective security resources integration within organisational structures
- Ability to design reliable and valid security plans to address business risks, on budget.

Course Benefits

- Empower you to conduct an effective security risk analysis to develop a comprehensive, proactive plan
- Delivery of real solutions through the application of recognised and trusted methodologies
- Critical step in your career as a security professional towards a better qualification
- Professional networking opportunities with fellow security industry professionals through contact sessions, events and conferences at a special rate after successful completion of the course
- Receive a certificate to confirm the competencies that you have achieved through the course
- Cost effective

TRAINING MANAGER NAMIBIA

Attended Course at the Academy

The newly appointed Training Manager in Namibia, Benjamin Bennett Adams, attended and successfully passed a two week train the trainer course at the Omega Training Academy in Arcadia.

Bennett joined Omega's Namibian subsidiary in June 2015 where he started as a Site Manager. He was recognised as a manager with ambition who had the interests of the company and clients at heart.

Johan van Vuuren, General Manager of Omega Security Services (Pty) Ltd (Namibia) noted his talent and capabilities to meet the training needs of the rapidly growing and thriving security environment in Namibia. Bennett was sent to South Africa to get 'hands on approach' experience in Omega's training methodologies and best practices in order to meet the Namibian subsidiary's requirements on a continuous basis.

Bennett stated after his training that he is looking forward to making a difference by raising the standards, enforcing positive discipline and improve the overall morale of security officers. According to Bennett he is looking forward to a long and successful career in the training fraternity and the impact that his efforts might have on Omega's service rendering to its clients in Namibia.

The Omega Training Academy wishes Bennett well in his endeavours.



Bennett receiving his certificate from Andre Eckard

From left to right: Andre Eckard (General Manager, Omega Training Academy), Mike Morison (Training Facilitator) and Bennett Adams (Training Manager)

PROJECT SIYANGOBA

Train the Unemployed Initiative

On 6 March 2017 the Omega Training Academy in conjunction with Siyanqoba launched an initiative that is sponsored by the National Skills Fund (NSF) to recruit, train and employ 20 unemployed graduates from the Tshwane TVET College in Pretoria.

The graduates who obtained a qualification i.e. National Certificate (Vocational): Safety in Society NCV (Policing) NQF Level 4 arrived on 6 March 2016 at the Academy. The first week was used to orientate and prepare the students by means of a workplace readiness program in terms of business administration and expectations of the employer.

After the program they were trained in terms of the Security Regulator's PSIRA training obtaining the skills of Grade E, D and C. They were also registered with PSIRA in order to be employed as security officers at Omega Risk Solutions who will be the host employer for the remaining 11 months of the project.



Learnership learners from EOH and Omega Risk Solutions

Sitting from left to right: Mr David Ramorei (Security Training Manager) and Miss Francina Mahlangu (Training Facilitator)

Front row from left to right: Tebogo Kgomo, Nthabiseng Ngobeni, Kgomotso Malatji, Slingile Ntshangase, Tshidi Shiburi, Johannah Sebea and Kutullo Mokalapa.

Middle row from left to right: Elmah Ramothwala, Virginia Ngcobo, Atenkosi Mabombo, Kabelo Motaung, Mojela Makwe, Portia Seloana, Akulambi Monanyane and Charity Singo (intern)

Back row from left to right: Mahlakwane Maserumule, Cedrick Menyoko, Nicholas Nkosi, Themba Masonda, Tebogo Makinta, Monneth Mchavi and Jennifer Malebati (both interns)

After the 11 months the graduates that performed according to the required operational standards and comply with the normal selection criteria will be employed permanently within Omega Risk Solutions. Please join us at the Academy to give all of them a warm welcome and make them part of the Omega family.



Lizelle Hendriks (Facilitator) with students from the private sector.

CUSTOMER CARE AND RELATIONS

A must for a security officer

Security officers are commonly referred to as guards by the majority of the public. This perception was formed over years of exposure to the broader public by unprofessional security personnel. Even Trevor Noah jokes about how “Security Guards” who act as part of access control, communicate and handle customers when entering premises. The lack of skills, knowledge and attitudes are the main reasons why this is happening in the industry. Another factor is the “fly-by-night” Training Providers who do not conduct proper training to make an impact in the industry, but rather focusing on mass turnover to fill their pockets. As part of Omega's initiative to improve the standards of the industry and to ensure that our security officers portray a professional image, the Omega Training Academy developed a specialized course to ensure that we are taking the concept to the next level.

In a Sethaga editorial (August 2016, Issue 20) Omega's CEO Mr Faan Du Toit emphasized our focus on presentability & professionalism as a company. Mr Du Toit said the following “Presenting oneself in a professional manner is becoming more important in the workplace. You never get a second chance to make a first impression”.

Taking that into consideration the Omega Training Academy developed a unique course focusing on Customer Care and Relations.

Access control is a daily task of security officers and it is here where most of the public directly engage with security. Omega's approach is that all visitors become our customers, and we must therefore ensure that they are treated accordingly.

Professional and presentable security officers with a focus on customer care plays a vital part in ensuring that our customers are satisfied and happy with our services. Through this experience our customers will become ambassadors of the Omega brand and the company.

The students doing this course will know and understand the essential factors that are important in customer service and develop a customer-friendly approach that is right for their environment. They will be aware of the do's and don'ts when dealing with customers/residents & corporates, and the benefits of providing great customer service.

Lizelle Hendriks, the facilitator and designer of the course, has vast experience in the banking sector as well as residential estates. Lizelle's passion on the subject is clearly visible in the way how she facilitates and from the students interaction in the lecture room. Excellent feedback has been received from the students and follow-up courses have been scheduled in the months to come.

ANGOLA



SHOPRITE SAURIMO

DA esquerda para a direita:
Patrulheiro Zito Caquarta Ngola SL
Rui Quixingula , Administrador Jose
Agostinho, Director de Contracto
Antonio Camando

OMEGA RISK SOLUTION ANGOLA, No dia 17/02/17 começamos com extensão do contracto Shoprite Saurimo, com 06 Patruleiros 02 por turno, esta Loja é numero 35 em Angola.

Abertura oficial será no dia 25 de Maio do ano em curso, após abertura da Loja o numero do efectivo será composto por 01 Inspector ,02 SL,03 SPM,06 PW, 19 PM no total de 31 officas de segurança.

Nos estamos Proactivo a ser a preferência da empresa de segurança ao cliente em Angola, e só com o bom trabalho e boa prestação vamos continuar a prestar os melhores serviços ao nosso Cliente.

NEW CONTRACT

Sociedade Mineira Do Lulo Angola



Omega Risk Solutions Angola is privileged and proud to be associated with SOCIEDADE MINEIRA DO LULO Angola for providing security services at their Head Quarters and Guest house in Luanda. The Omega team at present consists out of 6 x Patrolmen and started on the 26th of December 2015.



Through good service and client satisfaction, Omega was approached to conduct a Security Survey at their Mining site in the Lunda Norte Province. The LULO mining project covers approximately 3000km² and the site is 700km east of Luanda and 150km West of Saurimo.

Our proposal was accepted and Omega Risk Solutions Angola will start at SOCIEDADE MINEIRA DO LULO Angola on the 1st of July 2017. The core team will consist off a Contract Manager, 5 Supervisors, 3 Section Leaders, 3 Drivers and 73 security officers which includes a Quick Response/Escort Team.

NEW BUSINESS

Omega Secure OREY Angola Shipping Agent

OREY Angola is a shipping agent with experience in the transport and logistics sector operating in Angola. Omega Risk Solutions Angola started in January 2015 with our services to OREY at their Warehouses in the Special Economic Zone (ZEE) in Viana.

OREY Angola was satisfied with Omega's quality services at ZEE and Omega was awarded the contract to their new site on the 1st of March 2017. OREY KM38 has their installations in Catete area, 38 KM outside of Luanda city. The 12 hectares new site is secured by Omega with, 1 x Site Supervisor, 3 x Inspectors, 3 x CCTV Operators, 2 x Patrolwomen and 15 x Patrolmen.

Omega welcomes OREY KM38 Angola on board and trust that, as with the first site in ZEE, this too will be a healthy business relationship for years to come.



José Santos (Orey Angola Maintenance Manager) and Patrick Wute (Omega Area Manager)



João Teiga (Orey Angola CEO) and Insp Baptista Antonio Hebo

NOVA DIRECTORA DE RECURSOS HUMANOS

Breve historial

Elsa António de Nacionalidade Angolana, licenciada em Gestão de Recursos Humanos Pela Universidade Gregório Semedo, em Luanda, ingressou no mercado de trabalho em Janeiro de 2008 (23 anos), onde exerceu a função de Analista de Processo de Reforma, Pensão e Subsídio para a Segurança Social no Grupo DGM, consultora do INSS.

Em Maio de 2010, aspirando adquirir conhecimento e experiência na gestão de recursos humanos, ingressou nos quadros da Coca Cola Bottling Angola, Lda, em Luanda, onde exerceu as funções técnicas para a seleção, recrutamento e desenvolvimento de competências, no departamento de recursos humanos, até outubro de 2016, altura em que ingressou para o quadro de pessoal da Omega Risk Solutions, (Angola) Lda.



ATTERBURY / BROLL

*Access, traffic control
and crowd control*

In line with the grand opening of the Kumasi City Mall, Omega Risk Solutions was contracted by Broll, the Center Management, to provide casual support services in assisting with access, traffic control and crowd control. Our team of ten security officers, selected for the task, delivered to expectation and once again making Omega Risk Solutions Ghana proud to be part of the opening of the shopping mall.

The commissioning was done with a flamboyant display of cultural music and dance by the 'Adea Nyame Ahyira So' traditional band who entertained the crowd with their array of beautiful performance. Gracing the occasion with her presence was Miss Emilia Brobe a renowned actress who contributed in making the occasion a memorable one.



First row from left to right: SL Ebenezer Kampo, S/PM Godsway Adzant, S/PM Benjamin Ofori Atta, Insp Musah Mohammed, S/PM Ebenezer Acquah

Second row from left to right: Mr. Manaseh (Broll Operations Manager), CDM Alfred Obuo, S/PM Nicholas Anagli, Insp Manuel Tamakloe, S/PM Samuel Botchway, S/PM Erick Avudoahor, Mr. Martin Blignaut (Broll Centre Manager)



Entertainment in front of the Shoprite store



AMERICARIBE Hospital Project

Forged with its reputation on the delivery of solid, bold and prestigious building around the world, AMERICARIBE has been contracted by the government of Ghana to reconstruct an ultra-modern hospital facility in place of the old Ridge hospital.



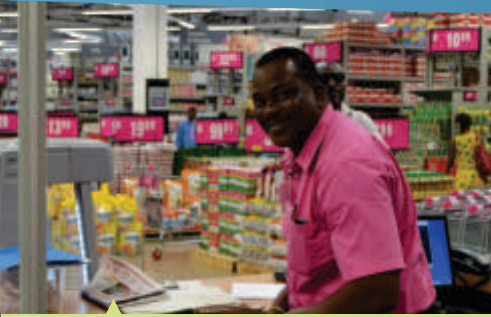
On board to contribute to achieve their success in the project, Omega Risk Solutions was awarded a temporary contract for four months to deliver high quality security service for the period. The contract employed two Supervisors and nineteen officers at Section Leader rank.

The second phase of the hospital project is pending renewal by the government of Ghana and once awarded to AMERICARIBE, Omega Ghana will have another opportunity to provide its hallmark of quality service. It is however pleasing to report that within the entire period of the task, AMERICARIBE recorded no losses or theft.



AMERICARIBE Hospital Project - Phase 1 completed

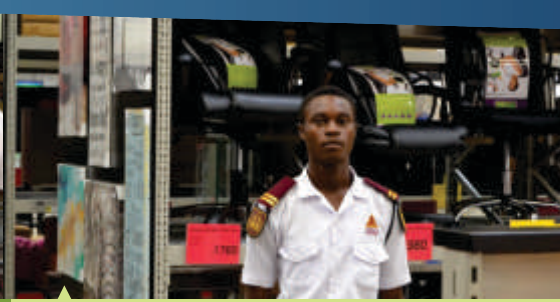




Nathaniel Rudolph (Store Manager)



Sup Vincent Teye and S/PM Benjamin Osei, assisting customers at the front door



S/PM Sampson Yeboah

GAME

Kumasi Shopping Mall

Located at Asokwa, Kumasi City Mall is the second biggest mall in Ghana. Game store Kumasi commenced business on Thursday, 20 April 2017 and as expected the most anxious people from Kumasi and surrounding cities huddled in with much excitement as they made purchases of most items they would need.

The new Game store Kumasi comes as the second in operation in Ghana after Game Accra Mall where Omega currently deploy eleven security officers for the past six years.

Trading commenced at 08:47 after the official opening address by Mr. Dorian Straub and the sword cutting by Mr. Nathaniel Rudolph welcomed a massive excited crowd waiting at the entrance to experience the exceptional customer service provided by Game.

In charge of the security at the new Game store Kumasi is Vincent Teye. Vincent will be responsible for the daily running of a successfully and quality service delivery to the customer. He has been employed by Omega for the past seven years, climbing up the ladder from the rank of a Patrolman and has earned the rank of a Supervisor, a position he will certainly excel in.

Our team was congratulated by the store Manager, Nathaniel Rudolph, for their exceptional effort displayed during the opening of the store and further edged them to put in maximum efforts to ensure that shrinkage is kept within appreciable percentage.



First row from left to right: S/PW Comfort Apea, S/PW Anastasia Frimpong, S/PW Angela Yeboah, S/PW Pepertual Agyekum
 Second row from left to right: S/PM Frank Addai, S/PM Sylvester Kyei, S/PM Samuel Addy, S/PM Emmanuel Gkapke, Sup Vincent Teye
 Third row from left to right: S/PM Benjamine Osei, S/PM Isaac Owusu, S/PM Isaac Oppong, S/PM Elijah Gomnah, S/PM Sampson Yeboah



Customers queuing at the payment tills



Customers shopping

NEW APPOINTMENTS

Joanna Dennis



Recently joining the team on 1 September 2016 as the Human Resources Administrator is Miss Joanna Dennis, who takes over the Human Resources and Administration department from Mr. Ken Ollenu now promoted to Area Manager for the Accra operations.

Joanna has come onboard to contribute to drive the company's HR department towards the employment of qualified staff in accordance to the company policy.

Her full take-over of the department comes in conjunction with the next HR Audit which will be the last for her predecessor and her first audit with the position.

Michael Akono



Newly employed by the company is Mr. Michael Akono, as the Training and Recruitment Officer.

Michael was employed on the 1st November 2016 to take charge of the department and ensure that new members are adequately selected, trained and deployed to meet the operational standard of Omega Risk Solutions Ghana and its customers.

He has sixteen years of related field experience in training and recruitment which will compliment an excellent team of employees of Omega Risk Solutions Ghana.



First row left, front to back: S/PM Patrick Adakwah, S/PM Emmanuel Babatunde, S/PM Samuel Owusu, S/PM Patrick Darko
Second row, front to back: S/PM Gregory Gyamfi, S/PM Evans Boakye, S/PM Jacob Caleb, S/PM Albert Ennison
Third row front to back: Sup Esther Torsu, Sup Theresah Hodonu, Insp Richard Kwadzie, S/PM Nana Yaw Frimpong
Front right: LCM Stephen Agormetu

KUMASI SHOPRITE

Following the already existing stores in Accra, Achimota, Accra Junction and Westhills Malls is Kumasi SHOPRITE, another anchor store in the new sprawling edifice in the Ashanti region, Kumasi City Mall. It comes as the sixth store and the first in the Ashanti region.

The store officially opened for operation on the 27th April, 2017 welcoming a massive crowd from all worth's of life and social status to purchase their items and also to window shop.

Prior to the official opening our security team were deployed to undergo various training to familiarize themselves with SHOPRITE procedures which will guide them in discharging their duties effectively.

The opening of Shoprite Kumasi brings an additional eighteen security officers making up to a total of a hundred and seventeen security officers deployed to the Shoprite contract in various ranks. Championing the course of our security officers for Shoprite Kumasi is Supervisor Wisdom Troku, a loyal and hardworking member who has been employed by Omega Risk Solutions since November 2011. From his first working day within



the retail industry, Wisdom has progressed through the ranks from Patrolman to Supervisor. There is absolutely no doubt of his capability in delivering on new challenges to which he will rely on his six years of experience mostly from the Shoprite environment.

Sup Esther Torsu from Achimota store and Sup Wisdom Troku. Sup Torsu assisted with the opening of Shoprite Kumasi

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Have you heard about our Guarding Solution and management systems, take this opportunity on how we can assist and improve your efficiencies and services rendered to your valued customers.

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- Supplied with a 24/7/365 Control Room Software for continuous LIVE monitoring, receiving instant alerts and notifications.
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eBodyGuard
Composite Jacket



eGuard Armband

Full transparency reporting:

Viewing the performance of the guards (Per Guard per Shift) reporting jointly to the Security Company as well as the Client(s) OPTION.

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Introducing our new Series of BODYCAM Audio Video Mobile integrated jackets for mobile Real-Time LIVE streaming and mobile DVR audio video playback Security Solutions, called RapidCam Series.

BTS is now offering the three most important key elements to upscaling mobile surveillance, improving and simplifying on the ground efficiencies in capturing incidents:

1. High visibility in the line of duty, creating an excellent deterrent.
2. Intelligence gathered either LIVE or playback using Audio Video technologies.
3. Powerful management tool simplifying and confirming occurrences, period.

This new range called the RapidCam Series, consisting of three new products namely:

- RapidCam-100 an audio video SD (max 64 GIGS) card playback built into our standard lightweight AIMSS eBodyGuard composite jacket.
- RapidCam-200 similar to the 100 series composite jacket in style, however using an independent Wi-Fi footprint creating a LIVE Real-Time streaming surveillance monitoring functionality, independent to any wireless known footprint.
- RapidCam-300 is an audio video LIVE Real-Time streaming built into our composite jacket with a shoulder mount 'bullet' type waterproof camera, using H264 compression over the GSM networks.

In summary our NEW Audio Video range offering:

- Playback using 5 meg cameras with full HD 1080.
- Max 64 GIGS SD card storage for maximum recordings in a 12 hour shift.
- Extended battery life using our proven battery packs, good for 24 hour operations.
- Live streaming using H264 which is today's most cost effective compression technologies.
- Reliant on our proven Client/Server architecture.
- Fully flexible LIVE streaming functionalities, to PC's, Notebooks, Tablets and Smartphones.



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PRODUCT OF THE YEAR 2015 - SmartTrac-5 "Tracking objects for 5 years"
PRODUCT OF THE YEAR 2014 - AIMSS "Analytical Intelligent Mobile Security Systems"

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FIRE FIGHTING

Training Workshop SA High Commission

Arkê Risk Solutions is the security services provider for the High Commission of the Republic of South Africa in Mozambique.

It is almost 10 years since the company took control of the whole operation, starting from the Chancery, the Official Residence, and the Diplomats Compound at Kayaletu.

FIRE TRAINING

Basic fire training falls under one of the company portfolios, and from time to time the course is offered to a number of clients.

During the month of March 2017, and following a request from the High Commission, Arkê Risk Solutions conducted a fire fighting training course at Kayaletu.

The course was attended by the diplomatic staff and their spouses, the locally employed chancery staff, maintenance staff, and all the domestic workers.

The participants, who were equipped with fire fighting skills, and were awarded certificates, thanked the Arkê team for the two-day training session.

Mr. Mario van Zyl from the SAHC's response regarding the training was as follows: "The staff confirmed that it was a valuable and well-presented Workshop that was conducted by Mr. Azarias Sitefane, Mr. Leonardo Chamussa and the Team. They really did a good job and Arkê Risk Solutions can be proud of having such qualified staff on their training establishment."



Letter of Recognition



Kingdom of the Netherlands

Arkhê Risk solutions
Rua Daniel Napatima 241
Maputo
Mozambique

Embassy of the Kingdom of the
Netherlands
Avenida Kwame Nkrumah 324
P.O. Box 1163
Maputo
Mozambique
www.hollandinmozambique.org

Contact

Mirjam Graus-Smeets

T +258 21 484 238

F +258 21 484 248

mirjam.graus@minbuza.nl

Date May 26, 2017
Re Letter of reference

Our reference
MAP-240/2017

To whom it may concern.

By means of this letter, the Embassy of the Kingdom of the Netherlands wishes to inform that Arkhê Risk Solutions is the security company since 2008 providing regular guard services to the Chancellery as well as the residence of the Ambassador and other houses of expat staff members.

Beside the regular guard services the Embassy of the Kingdom of the Netherlands also has maintenance contracts with Arkhê Risk Solutions for the fire alarm system, the surveillance system and main alarm system as well as panic system in all houses.

Arkhê Risk Solutions' performance through the years has been consistent and fully satisfactory. Any issues, be they related to billing, contractual obligations, staff performance or changes to the breadth or frequency of services, have been dealt with professionalism and to our full satisfaction.

Also Arkhê Risk Solutions is always able to provide extra guards during special events in the Chancellery.

Our contract ended last year (2016) and of course we invited them again to bid for tender again and we are very happy that Arkhê Risk Solutions won the tender so we could continue our good business relationship.

Feel free to contact the undersigned, should you require any further information.

Sincerely yours,

For the Ambassador:

Mirjam W.J.H.M. Graus-Smeets
Operational Manager



FOOTBALL CLUB

Provincial Championships

ARKHE MAPUTO FC, the name given to the Arkhê Risk Solutions Lda football team, took part for the first time in the “Provincial Championship of the Recreational Soccer for Public and Private Institutions”, 2016 edition, in which 12 teams participated. Parallel to the Championship, the League Cup took place, in which ARKHE MAPUTO FC was eliminated by the Police Training Center – Matalane team, having left to dispute only the championship. In this competition ARKHE MAPUTO FC, won the third place trophy and was also awarded with the FAIR PLAY Certificate, 2016 edition, for the quality, dedication, commitment and professionalism demonstrated throughout the competition.

By winning the third place in the Provincial Championship, ARKHE MAPUTO FC qualified automatically for the “National Football Championship of Public and Private Institutions”, 2016 edition, which took place in the Gaza Province, from 03/12/2016 to 11/12/2016, having reached the final, against the “Ministry of Labor” team, by the way, one of Arkhê’s biggest clients. In addition to winning the runner-up trophy, in the National Championship referred to above, ARKHE MAPUTO FC was also bestowed with individual awards for Best Player and Best Goalkeeper, as shown in the pictures. An impressive finding is that ARKHE MAPUTO FC, participated for the first time in these three very high professional and organizational level competitions, but nonetheless, achieved with merit in two of them, the top places, trophies and various awards, which many old teams in this competition could not achieve. ARKHE MAPUTO FC was requested to renew its application for the “National Football Championship for Public and Private Institutions”, 2017 edition.



From left to right: Inacio Malapussa, Tony Adams (General Manager: Arkhê Risk Solutions) and Orlando Fumo

CAMERA INSTALLATION AT CDM

Arkhê Maputo Technicians

The camera upgrade for CDM involved the installing of sixty-four IP camera's at CDM breweries. These cameras allow for easy retrieval of images and by using specific software to search for images, time is significantly reduced. The systems installed have a high picture image quality which allows for clear identification purposes.

The Technicians have been on various training courses to be able to do complex installations. The camera system NVR is installed in the server room. The IP camera system needs its own LAN or separate network to the breweries business network.



Back from left to right: Jorge Nhanwawe, Mafuquene Cordeiro, Tevin Scott, Carlos Mazive, Justino Nhanwawe, Armandio Mabuie and Tommy Klopper
Front from left to right: Fernando Dimande, Constantino Cau and Rafinaldo Alberto

CDN PROJECT

CDN is composed of by two companies, Northern Development Corridor - CDN and Central East African Railway - CEAR. CDN focuses on the management and operation of General Freight Port and Railway infrastructure within Mozambique and Malawi.

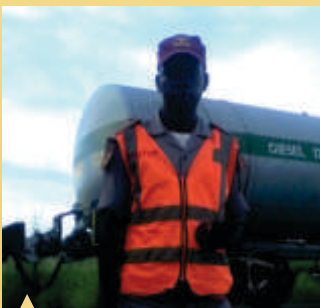
Due to the Coal project within the Moatize region (Mozambique), the need for a proper regional logistic solution has become evident. The Nacala Corridor has therefore been selected to be the backbone for the coal transportation - Mine to Port.

Arkhe Risk Solutions have been providing the train stations and train convoy protection with a dedicated security team, who provides not only the cargo protection, but also assistance to CDN crews on the line. Presently Arkhe has 124 workers in this project, but the client has expressed an interest to increase the project size.

On the 30 of March 2017, while providing security on the train, Arkhe security officer Mr Jordão Pastola Namarocolo noticed that one of the fuel wagons burst into flames. His professionalism kicked in, and he managed to stop the train by pointing the danger out to the train conductor. After the train stopped, he managed to extinguish the fire.

The risk of fire from the ignition of fuel fumes was high, and his quick response avoided the possible destruction of the fuel train.

His positive behaviour, has been noticed not only by the client but also by the Arkhe senior management team. CDN managing director, Mr Sergio Paunde has awarded him with a Cellular Phone and 5,000.00Mz in free phone credit line.



Vigt J. Namarocolo



Mr Sergio Paunde, handing over the award to Vigt J. Namarocolo



Mr. Alfredo Nheuana

BOXE - CAMPEONATOS AFRICANOS

A Equipa de Boxe Mocambicana patrocinada pela Arkhe Risk Solutions foi selecionada para os Campeonatos Africanos Zona 4 .

A mesma competicao teve lugar em Launda (Angola) entre os dias 01 Dezembro a 15 de Dezembro do ano de 2016.

A Equipa Mocambicana que e liderada pelo colaborador da Arkhe Risk solution Sr. Alfredo Nheuane e composta por 6 atletas ficou classificada em 3lugar nas competicoes, arrecadando assim a medalha de Bronze nas mesmas competicoes.

The Mozambican Boxing Team sponsored by Arkhe Risk Solutions was selected for the Zone 4 African Championships.

This competition took place in Luanda (Angola) from 01 December to 15 December 2016. The Mozambican team, which was led by the Arkhe Risk Solutions colaborator Mr. Alfredo Nheuane and consisted of 6 athletes, was ranked in 3rd place in the competitions, thus winning the Bronze medal.



HILTON HOTEL WINDHOEK

Omega Customer Relations activities



From left to right: Sr Sup Hamutenya, Sup P. Alweendo and Sup K. Fernando



- Security officers at the Hilton Hotel Windhoek are handing out welcoming pamphlets and security advisories to guests during customer relations activities. These efforts are part of the hotel group's
- hospitality engagement and is managed by the Hotel Security Manager, Riaan Labuschagne. Hilton Hotel and Resorts are consecutive World Travel Award Winners and Hilton Hotel Windhoek
- holds the award for Namibia's Leading Hotel.

EDGARS SWAKOPMUND

Patrolwoman caught suspect



From left to right: Petrus van Rhyh (Store Manager), PW Ningeree Zaongara, Jacques Feris (Contract Manager)

Two pretending customers stole various items valued at N\$ 7955.00 at Edgars Swakopmund. One of the suspects managed to take some of the items to her house while the other suspect was caught in the shop busy removing the tags and hiding the items in a bag.

Patrolwoman Ningeree Zaongara caught the suspect in the store, and with quick decisive planning, the other suspect was apprehended at her house. All the items were recovered and returned to the client. The client Mr. Petrus van Rhyh praised Omega for the quick and efficient handling of the incident.



From left to right: PM E. Kuhlewind, PM L. Nambahu, Michael Khomoabeb (Site Manager) and PM J. Sheelongo

HEINITZBURG HOTEL

New contract for Omega

Omega Security Services was requested to take over the security at one of the city's prominent hotels situated on the hillside of Luxury Hill with a 180 degrees view of the city. Heinitzburg Hotel is a popular tourist destination and serves high value clientele all year round. Omega started this contract on 1 April 2017.

LANGER HEINRICH MINE

Golf Day for Underprivileged Children



Langer Heinrich Mine annually hosts a charity golf day for schools and underprivileged children in the Namibia Coastal Area. Proceeds from this year's event, held on 4 March 2017, will go towards the building of a classroom or two for a school outside the Erongo region yet to be identified. N\$170 000 was raised. Langer Heinrich Mine is one of Omega Security Services prestige clients and Omega Security Services always supports this gesture.

From left to right: Mr Riaan Jantjies (Manager Logistics at Namibia Dairies), Greyling Koopman (Manager Distribution at Namibia Dairies), Johan van Vuuren (GM, Omega Security Services, Namibia)

MERLUS MANAGEMENT

Fish Processing Plant

Omega's efforts are appreciated in preventing incidents on site. Recently we had two incidents of theft: copper cables from the site and food from one of the fishing vessels. Section Leader Tembwe apprehended both culprits and the clients' goods were returned.

"I am satisfied with the services rendered by Omega and wish to continue a long term relationship."

- Mr Buckle



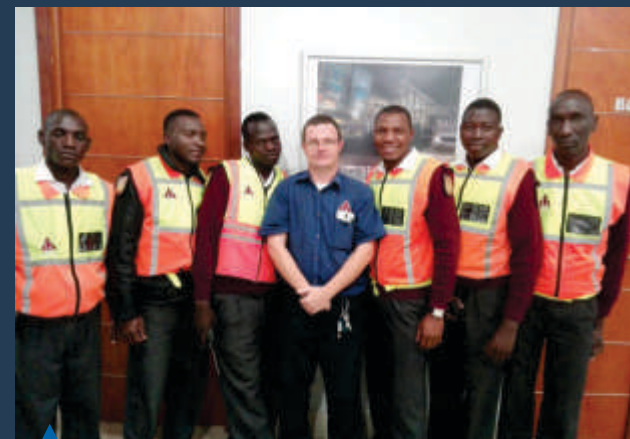
From left to right: SL Coster Tembwe, Willem Buckle (Client), Ispion Kasuto (Contract Manager)

WERNHILL PARK MALL

Golf Day for Underprivileged Children

Wernhil Park Mall is situated in the heart of Windhoek's central business district and the facilities and its customers are safeguarded and protected by a team under management of Tersius Erasmus. Enjoyed by locals and international visitors alike, and regarded as the gem of the city with extended shopping areas which include Post Street Mall with its African artworks and Namibian culture, Town Square Shopping Centre, Carl List Mall, and Old Breweries, a popular foreign visitor site, all in walking distance from Wernhil Park. The team had numerous successes with over 60 shoplifter and pickpocket arrests for the first quarter of the year as well as assistance of more than 50 arrests with independent businesses. Three 2-man high visibility reaction patrols have been deployed to assist with safety and security during open stall markets, peak shopping and holiday periods.

Omega Security Services is currently engaged with the Windhoek City Police in joint crime prevention operations at the Wernhil Park Mall in the Central Business District of the city. The crime prevention partnership between City Police, Ohlthaver and List Group and Broll Namibia has resulted in enormous successes with increased arrests of criminals operating in the area and a positive contribution to a safer customer shopping environment. On average more than 100 arrests are executed every month since inception of the operations in November 2016.



Reaction patrol teams with Tersius Erasmus.

From left to right: PM M. Ngonga, PM J. Kristof, PM J. Kapeusha, Tersius Erasmus (Site Manager), PM R. Diyeye, PM M. Kaulinge

From left to right: Johan Van Vuuren (GM, Omega Security Services, Namibia), Johann van Zyl (Operations Manager, Omega Namibia), Fanie Annandale (Ohlthaver & List Group Manager: Occupational Health and Safety), Giovanni Schoeman (Ohlthaver and List Operational Risk Manager: Central and North), Chris Opperman (Broll Property Manager), Constable Ndeveelo (City Police Bicycle Squad), Superintendent Maria Muyoba (Officer in Charge of Crime Prevention Windhoek), Constable Mukhongo, Mr Manie Eloff (Ohlthaver & List Group Security Manager) and Mr Tersius Erasmus (Site Manager)



PROTEA HOTEL FURSTENHOF

Patrolman Nambahu single handedly fended off two armed men at the Furstenhof Hotel in Windhoek who attempted to enter the hotel parking area. The assailants are part of a criminal gang who travels across the city and breaks into vehicles and was sought by the Namibian Police. The vehicle and attackers' description were immediately shared with the police and the Serious Crime Unit of the Namibian Police tracked the vehicle shortly after the incident. Patrolman Nambahu sustained minor injuries and is commended for his bravery.

Exceptional Service

Protea Group Risk Manager Mr Paulus Kamulilo hands over a reward to Patrolwoman Heleni for exceptional service in reporting and prevention of fraudulent activities at the hotel during January 2017. Patrolwoman Heleni was instrumental in investigating suspicious activities by staff members and tracking unauthorized guests staying in the hotel.



PM Nambahu



Paulus Kamulilo (Protea Group Risk Manager) and PW Heleni



From left to right: Johann van Zyl (Operations Manager), Willem Nanub (HR Manager), Johan van Vuuren (GM), Melanie Robinson (Assistant Financial Manager) and Calvyn Ludik (Area Manager Coastal Region)



Pupkewitz Megabuild awarded a 29-man team contract to Omega Security Services in Windhoek from 1 May 2017 following the successes by a smallish Omega team which was contracted for casual guarding to assist with specialist security at their main wholesale and material storage yard in the southern industrial area of the capital.

PMR AWARDS

Omega Awarded Gold Arrow

The PMR Africa Awards function took place on 29 March 2017 at the Safari Hotel in Windhoek. Omega Security Services was awarded the PMR Gold as Achiever and Leader in the Security Industry. This is the 3rd consecutive year that Omega Security Services Namibia was awarded with a PMR Award.



From left to right: M. Diergaardt (Security Manager), PW I. Ndara, SL R. Khuxab, PW E. Shepani, PM M. Kahutji, PM S. Immanuel, SL V. Vries and T. Kaaijk (Pupkewitz Manager)



Cleaning Professionals



SERVICES

Contract Cleaning

Carpet Cleaning

Deep Cleaning

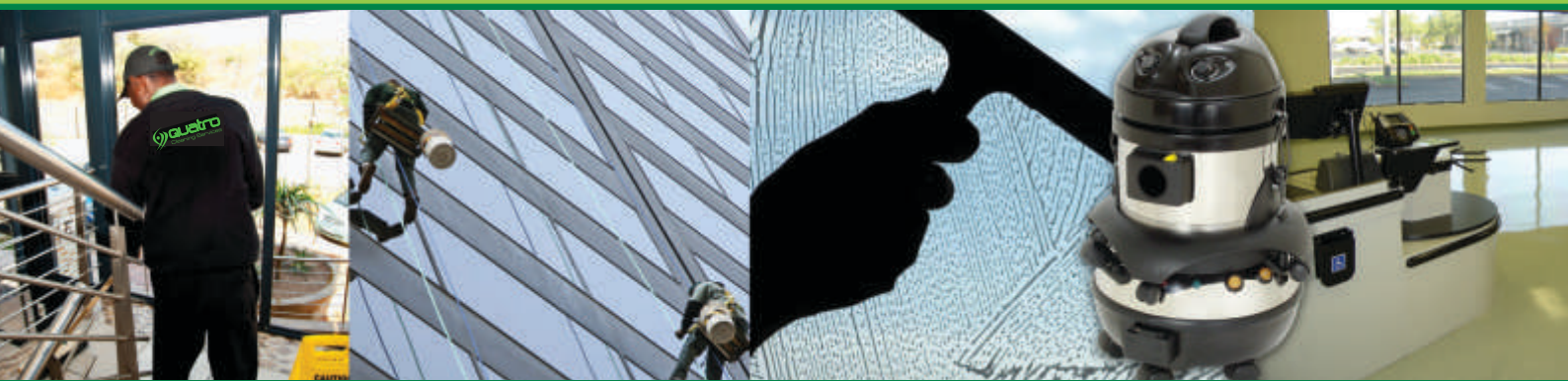
Pre- and Post-Occupational Cleaning

Window Cleaning

Pest Control

Hygiene Services

Waste Control



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SHOPRITE

NIGERIA



Back from left to right: DC Onodu Obinna, PM Salifu Sunday, SL Mary Rose Ozorji, LCM Simon Ugwunkwo, RCM David Adejoh, DC Iyan Patrick Edim, DC Nworah Kings, SL Ezeh Remigius and System Checker PM Mathew Joel
Front from left to right: PM Patrick Nwafor, PM Ojionye James and PM Godwin Ogbu

Shoprite Asaba Opening

The 24th of November 2016 was a remarkable day for the Asabans, as the biggest Shopping Mall in the state capital was to be officially commissioned and opened for commercial activities. Before the opening day, the local media furnished the people from urban & rural areas with information about the colorful event. Shortly before 0830, the entrance gate of the mall was opened for dignitaries that were invited to grace the occasion. Amongst them were the Executive Governor of the State, Dr. Ifeanyi Okowa, accompanied by his wife.

The security for Shoprite has been awarded to INNOSEC Risk Solutions. The manager responsible for the Eastern Region of Nigeria, David Adejoh was stationed along with security officers deployed at the customer's entrance to ensure effective access and egress control at the entry point and to assist with crowd control.

As soon as the Governor and his entourage left the store, there were huge crowds already itching to enter the store. The crowd was controlled with the aid of team work, effective communication and additional mechanisms that were put in place. At some point the store was filled with customers beyond capacity and customers had to be stopped from entering the store in order to reduce the amount of customers to easier manageable amounts. The entry of customers had to be done in batches to control the flow of customers coming into the store.

Shoprite Umuahia Opening

Abia Mall was commissioned and declared opened for commercial activities by the Executive Governor of Abia State, His Excellency Dr. Okezie Ikpeazu, on 10th of November 2016. He was accompanied by his entourage amongst whom were various top government functionaries in the state comprising of Senators, Commissioners, Local Government Chairmen and Ward Councilors. The event was colorful, remarkable, and above all eventful. The splendid ceremony took place outside in the mall parking lot.

Located in Abia State, Umuahia, as the name implies in the native tongue means UMU - Children while AHIA means Market. There was diverse cultural dance presentations for the entertainment of His Excellency and all the special guests of honor. His Excellency proceeded to cut the tape and declared the store open for business. During the ceremony the Omega Contract Manager, Mr. David Adejoh, ensured that the security officers were properly instructed in their duties and what was to be expected of them during the course of the day. This was a successful day where team work during busy periods ensured a successful opening day. Thank you all for the tremendous effort and hard work displayed.



Back from the left to right: System Checker PM Cornelius Obia, DC Uche Moses, SL Akuta Joseph, SL Edith Ezikeanyi, LCM Emeka Nwadii, RCM David Adejoh, DC Ogochukwu Emeribe, SL Akor Williams, PM Yusuf Adebayo and DC Anaemeje Ifeanyi
Front from left to right: PM David Obikara and PM Lucky Ogbonna.

SIEMENS

Access, traffic control and crowd control



Omega Risk Solutions was awarded the Siemens South Africa Security Contract as of 01 July 2017. The contract comprises Physical Security Guarding, Control Rooms, Offsite Monitoring Services as well as other innovations still to be incorporated into the service provision.

The services to be provided will be at five sites in the Johannesburg Metropole, namely at Siemens Park Midrand, Northriding, Isando, Wadeville and ACSA Park.

Siemens is one of the leading enterprises within the global technology arena, focusing on the areas of electrification, automation and digitalization, incorporating production of energy-efficient, resource-saving technologies, and is also a leading supplier of systems for power generation and transmission, medical diagnosis, as well as being a pioneer in infrastructure and industry solutions.

With the wealth of security expertise, knowledge and success Omega has built up across a wide spectrum of industries, including technology, Omega is confident it can provide Siemens with a comprehensive integrated security solution catered to suit Siemens security requirements, as well as providing security innovations to ensure that the integrated security solution is and remains current with best practices and standards.



From left to right: Tertius Goedhals (Regional Manager Gauteng and North West: ORS), Chris Chauke (Siemens Security Manager), Sebastion Granow (Siemens Head of Location Management Africa), Christo Roelofse (Omega Group: Chief Operating Officer), Dr. Lyon Pretorius (Siemens GM SEC GSC AFRICA), Marchel Coetzee (Human Resources Manager SA: ORS), Ockie Fourie (Managing Director SA: ORS), Wouter Krugel (Siemens Commodity Manager)



SOUTH AFRICA MUST PROTECT ITS YOUNG

Numerous studies have found that violent beginnings of a child's life very often lead to violent behaviour in later life.

South Africa has a homicide rate of 34 per 100 000 people compared to other developing countries and that places SA amongst the 20 countries with highest rates of homicide in the world.

Reducing the stubbornly high levels of violence in SA, can only be achieved if the country focuses on ensuring that children are not exposed to violence or toxic stress at home, and that they are warmly cared for. It is equally important to ensure that children are protected from violence at school.

The men who are in jail for multiple violent offences comes from a range of socio-economic backgrounds and different areas in the country. Their criminal behaviour could likely be linked to multiple adversity from early in their lives.

None of them is blameless. The crimes they committed were often cruel and brutal. But their personal, familial and contextual circumstances had a significant impact on their criminal careers. They all shared the early and overwhelming sense of loss resulting from feelings of physical and/or emotional separation from parents, carers, professionals and responsible adults. Sometimes this loss was experienced as betrayal. In some cases this betrayal happened by omission and in others it was deliberate.

Their loss was exacerbated by experiences of neglect and abuse in the hands of family members and the staff of state agencies and institutions from whom they were entitled to expect care and support, if not love.

Ryan, a young man incarcerated for the brutal murder of his brother, started his life as an unwanted child. His mum said: *"I became a mother with him at age 17 years. I did not want him. I was hard on him; I slapped him around a lot. I never talked to him. I did not like him."*

Beatings at home were repeated at school where he was bullied daily. His stepfather, the only adult who ever showed him love and warmth, died when he was 12 years - a turning point in his life. From this point Ryan, who was deeply traumatised by the loss, began a trajectory that resulted in him being jailed, first in reformatory and later spending more time in prison than out.

Several of the men seemed to have had difficulties learning at school. They possibly stemmed from undiagnosed problems that were left unattended. Dropping out of school signalled an untethering from relationships that could have built resilience and increase opportunities to reverse their destructive trajectories.

How many Ryans are out there? Failed by society, state institutions and the private sector, the list is endless.



Breaking the cycle of violence

Omega Risk Solutions have identified this scourge that is deeply rooted in our society. Through our Social Responsibility programme, led by Daniel Lengosane (Vice Chairman) and Marchel Coetzee (National Human Resources Manager) we commit to work with Orphanage and Destitute Children homes to up root this syndrome. This needs to be pursued alongside other strategic interventions such as improving gun control, proper parenting and good relationships between parents and their children, especially families living in poverty and high violence environments.

READY FOR RUGBY

Community Programme: Breyten Primary School

Omega Risk Solutions, Mpumalanga Region has committed to a long-term Corporate Social Responsibility (CSI) Programme with its client Glencore, that will make a significant impact on some of the local communities in which it operates. On Saturday 13 May 2017, a group of Omega Risk Solutions employees, visited the Breyten Primary School, which is located some 20km outside the town of Ermelo in Mpumalanga. Omega presented Breyten Primary's two seven aside rugby teams with Post Protectors and 10 Rugby Balls. Omega also committed to supply the rugby team's 25 players with brand-new Rugby Jerseys and Tog-Bags, which will serve them well for the upcoming rugby season this term.

The Omega team enjoyed an afternoon braai with the members of the Breyten Primary School staff and its rugby coaches, who mentioned to Omega that the last time Breyten Primary's rugby team received any community support for its rugby team was in 1996. With that in mind, Omega has committed to supplying additional kit for the teams including new rugby shorts, and giving the learners the opportunity to watch a rugby match at Loftus Versveld. Omega Risk Solutions Vice Chairman, Daniel Lengosane, says that Omega remains fully committed to providing ongoing support and building lasting relationships within the communities that it operates in. As our Former National President, Nelson Mandela, once remarked while addressing attendees at a gathering in Qunu, Eastern Cape – “a nation that does not take care of its children, does not deserve a better future.”



From Left to Right: Daniel Lengosane (Vice Chairman Omega Risk Solutions), Paul de Villiers (Breyton Primary School Rugby Coach)



From Left to Right: Daniel Lengosane (Vice Chairman, Omega Risk Solutions), Pierre Pelsler (Omega Risk Solutions Regional Manager: Mpumalanga), Omega Risk Solutions, Riaan Snyman (Omega Risk Solutions, Operational Manager Glencore Mpumalanga), Gerrit Pienaar (Omega Risk Solutions Sales Consultant), Johan Booysen (Omega Risk Solutions Security Manager Glencore Tweefontein Mpumalanga).
Seated: Webster Joseph (Breyton Primary School Learner)

Mr Lengosane said that Omega Risk Solutions is dedicated to supporting the development of young national talent and is passionately involved with the South African Rugby Union (SARU) Academy. The development of fresh new talent in SA rugby must begin at Primary School level.

Omega Risk Solutions is also currently involved in a Joint Social Education Development Programme with Glencore/Izimbiwa. This Social Education Development Programme is aimed at upskilling members of the local community with basic IT skills and other educational programmes, to ultimately make it easier for community members to find employment.

Omega Risk Solutions is proud to be associated with Glencore, one of the world's largest diversified and vertically-integrated commodity producers, processors and traders. Glencore is a company that consistently measures its socioeconomic contributions, ensuring that its activities make a significant contribution to the national and local economies in which it operates.

Omega Risk Solutions, as a world-class provider of integrated security solutions to several blue-chip clients aims to consistently exceed client expectations and making a lasting positive impact on all those communities that are impacted by its operations.

ROSSLYN BUSINESS FORUM

Omega Champion for Security

Omega Risk Solutions is pleased to announce that it has recently partnered with the Rosslyn Business Forum as one of the Forum's champions for security.

The Rosslyn Business Forum was officially launched on Wednesday 25 May 2016. This is an initiative driven by the Capital City Business Chamber (CCBC) in collaboration with the Automotive Industry Development Centre, local government and the business sector.

Given the CCBC's focus on addressing the needs of all business sectors operating in Tshwane, the establishment of the Rosslyn Business Forum aims to address: the future development of the industrialised areas of Rosslyn and Klerksoord; environmental and security upgrades within the area; the promotion and growth of local and international businesses; and the role of the CitiOnline Electronic Platform.

According to Ms Chrys Haitas, Rosslyn is an industrial area, which is critically important from a business development perspective, with the businesses in that area contributing 28-30% to Tshwane's economy. "However, there are a great number of challenges that are hampering current and future business development, which need to be addressed. These include infrastructure, service delivery, environmental challenges and crime – to name just a few."

"In an area which is fundamentally important to business development, we cannot have a situation where multi-billion rand concerns are having their business operations affected by power and water shortages, roads that are poorly maintained, lack of transport for employees, or criminal syndicates that pose a major threat to business," she says. "The entire objective of this zone is to make it easier to do business, to create new business opportunities and to address the unique needs of large, medium and small businesses, while ensuring that we still attract international players to our country."

"We see the partnership with the Rosslyn Business Forum as a fundamentally important project to help facilitate business growth and opportunity in Tshwane," says Ockie Fourie, Managing Director of Omega Risk Solutions. "We are pleased to have this opportunity to apply our experience and expertise by joining the Security Sub-committee that has been appointed to tackle crime in the local area."

The CCBC says that the main focus areas that require attention and action, include: Service Delivery, Roads, Security, Transport, Cleaning and Beautification of the area, and Economic development. It has already partnered with key role players to facilitate change in the area, including: the Automotive Industry Development Centre, the City of Tshwane, the Tshwane Economic Development Agency, the Local Municipality and various home owners associations. The role players have initiated sub-committees to address the areas of focus, organised management teams, and are developing business plans to address what needs to be done.

"In this process we are also engaging with local business and finding out what they are already doing and if we can apply these principles elsewhere. Then we need to find out from them what else they need," adds Ms Haitas. "The Rosslyn Business Forum has also appointed numerous Business Champions, who are coming on board on a voluntary basis, offering their service and expertise to help achieve the outcomes."



ROSSLYN
BUSINESS FORUM

The Rosslyn Business Forum has seen the establishment of a dedicated Security Committee. The Security Committee is comprised of a partnership between the South African Police Services (SAPS), Tshwane Metropolitan Police Department (TMPD), Automotive Industry Development Centre (AIDC), Tshwane Emergency Services, and a private security services provider, Omega Risk Solutions. Omega has come on board as the champion of security for the area.

The Security Committee's objective is to create a safe, secure and sustainable Rosslyn, which will eventually encapsulate surrounding communities as well. So far the Security Committee members have already attended frequent planning meetings to identify required role players and activities and opportunities. Some of the greatest challenges include securing sufficient resources, identifying challenges due to a lack of sold information and coordinating planned activities between various parties. The Rosslyn Business Forum has been well-received by the community and local business, and change is already happening. The Forum had tremendous support from the City of Tshwane and the local municipalities who are proactive in their approach and willing to work towards solutions. The public and private sectors have recognised the need for collaborative efforts to make a success.

The objective of 1st Phase of the Project is to conduct pro-active monitoring of the main routes into the Rosslyn Industrial Area by means of an ANPR (Automated Number plate Recognition) system. Our design consists of a total of 20 x ANPR Cameras, which will be installed on dedicated Camera Poles, and in close proximity to each interchange.

The Cameras will communicate with the Local Control Room via a new wireless network, which will be established between the Cameras, Repeaters and Control Room. Local Companies Aveng Trident Steel and SAB have already provided approval for the erection of Data Repeater Stations on each site.

The ANPR Server and Database will be accessible from the Rosslyn Surveillance Control Room, Tshwane Control Room, as well as Omega National Surveillance Control Room.

The individual Control Rooms will have the ability to import suspect vehicle number plates into the exceptions database, which will flag an event as soon as a suspect vehicle moves through a monitored access point. A Technical Task Team consisting of representatives from Tshwane, SAPS and Omega will be responsible for managing and required Civil Works, which includes the erection of Camera Poles, provision of Electrical Power and installation of Speed Reducing Rumble Strips at the Access Points.

THE SECURITY COMMITTEE



NEW CONTRACT MANAGER

Distell Green Park, Cape Town

It's a pleasure to introduce Osborne Pilcher, the newly appointed Contract Manager at Distell Green Park in Cape Town.

Osborne has been employed with Omega Risk Solutions since 2006 and worked on various sites through the years scalping his supervisor and leaderships skills within the security industry. Osborne was recently commended for bravery at the Crime Prevention Awards through the Security Industry Alliance.

Since Osbornes appointment at Distell the service level has increased significantly and the administrative effort has been phenomenal.



Security Manager Osborne Pilcher and Lynn Crawford (Distell Green Park)

The client, Lynn Crawford has been over the moon with Osbornes work effort and said that Osborne has become invaluable to Distell Green Park's Risk Department. He is self-motivated, organised and works smart. Distell Green Park is very fortunate to have him on site.

Thanks for the great performance Osborne.

We appreciated that.



BODY BUILDING

Pro Status at Competition

Riaana Cahill, Accountant Inland Division, competed in the NABA PTA Classic PRO-AM Body Building event on Saturday the 13th of May 2017. She won the Athletic Figure Division and was also presented with a Professional Division Licence. Riaana will be representing South Africa in November 2017 in Cyprus, Greece. We wish her all the best of luck in the upcoming event.

NATIONAL SLIPPER DAY

National Slipper Day is an initiative from the Reach For a Dream Foundation, who has been fulfilling dreams of children fighting life-threatening illnesses. The work of Reach for a Dream enables children to experience a fun aspect of life, which they often don't get to participate in because of their illness. They strive to give children the opportunity to create memories that will last for a lifetime through making their unique dreams come to live.

In buying their R10 wrist bands, Omega Coastal Division staff once again showed where their hearts lie. Everyone came to the office, wearing their favourite slippers and worked in a relaxed atmosphere. By supporting this action Omega Risk Solutions wished to inspire hope and courage.



From Top Left: Tim Stow (Investigator), Danie Lötter (General Manager Coastal Division), Patty da Silva (Logistics Clerk), Lana Plaatjies (HR Clerk), Marelyn Holtzhausen (Payroll Administrator), Karen Westraad (Area Manager), Henriëtte Oelofse (PA), Jolene Philander (Receptionist), Vicky Coetzee (Logistics Clerk), Delphine Booyesen (Wages Clerk)





NEW MD AT OMEGA

The Board of Directors of Omega Risk Solutions (Pty) Ltd has announced the appointment of Ockie Fourie as Managing Director, Omega Risk Solutions (Pty) Ltd, effective 01 April 2017. Ockie brings to Omega a unique blend of extensive commercial experience combined with excellent working relationships with senior industry leaders, clients and various stakeholders in the security industry.

The Board believes that his management expertise, leadership qualities, knowledge of operations and client focus will be great assets in leading the Company to the next phase of profitable growth and expansion. Ockie has a proud track record in both the public and the private sectors. He joined Omega in 2003 and was promoted to Regional Manager in October 2005. In July 2013 he was promoted to General Manager of the Inland Division. Ockie is the successor of Roy Rawlins, who recently left the employ of Omega Risk Solutions.

APPOINTMENTS

PE Coastal Region

The Coastal Region is very excited to welcome two new members to the Omega family.

Lana Plaatjies has been appointed into the position of HR Clerk replacing Agnetha Van Wyk. She is a newlywed mother of two and enjoys spending her time with her family.



Vicky Coetzee will fill the position of Logistics Officer, she is a single mother of 2 boys. Vicky enjoys acting. In earlier years Vicky was an extra on the set of Binnelanders and Erfsondes.



From left to right: Cornay Smit (Security Manager), Sup Suzan Maluleka (Site Commander) and Sixolile Maake (Neopak)

NEOPAK CONTRACT

Neopak Rosslyn

Omega Risk Solutions started the Neopak Rosslyn contract on the 1st of February 2017 and is very proud about the new partnership with Neopak. Omega's involvement in the operation consists of managing the reception, access control as well as patrolling the premises 24/7.

Neopak Rosslyn (NPR) specialises in manufacturing of paper for corrugated box converters from 100% recycled paper. The company's purpose is to provide smart paper packaging solutions that enhance our customer's brands and profitability. As such, Neopak is one of the largest traders of recovered material in South Africa, with material secured from a variety of sources including commercial, institutional and government offices, SMME's, BEE ventures, Buy-Back Centres etc.

FLEURENVILLE

Aged Care Centre

Omega was recently awarded the Fleurenville Aged Care Centre contract in Montana. Omega Risk Solutions started the newly awarded Fleurenville Aged Care Centre contract on the 5th of May 2017 and is very proud of the new partnership with Fleurenville Aged Care Centre.

Omega's involvement in the operation consists of managing the staff entrance, access control as well as patrolling the premises 24/7. Omega's officers strives in the collective goal for excellence in service delivery accompanied by integrity and as our passion for our work. Fleurenville Aged Care Centre is a newly completed contribution to a new South African elderly care field. Fleurenville Aged Care Centre provides for assisted living as well as the care for elderly persons in need of extra specialised accommodation, care and nursing services. A separate unit with the focus on dementia and physical debilitation needs is included.

Innovative systems include Wi-Fi connectivity throughout the building, access control with geotracking, personal panic buttons, 24-hour monitored CCTV security and a state of threat smoke detector system. Through different elements ranging from technological and landscaping features to operational flows, this facility is definitely a market-leader.



From left to right: Tertius Goedhals (Regional Manager Gauteng: ORS), Elrie Potgieter (Head Matron), Hennie de Wet (CEO Fleurenville), Adele Eloff (Accountant Fleurenville) and Jakes Jacobs (Area Manager: ORS)

From left to right: Fanie de Villiers (Marketing Consultant: ORS); Ockie Fourie (Managing Director SA: ORS), Gerhard Waldenmaier (Plant Protection Supervisor: Ford) and Tertius Goedhals (Regional Manager Gauteng and North West: ORS)



FORD SOUTH AFRICA

Omega Risk Solutions recently expanded its market share within the vehicle manufacturing industry by being awarded the contract for Ford SA. The contract will commence in August 2017. The contract includes two different Ford premises, one located at Silverton in Pretoria and the other at Struandale in Port Elizabeth.

The Omega Security team dedicated to Ford consists of nearly 150 officers, including management. Henry Ford founded the Ford Motor Company on June the 16th, 1903. This is one of the largest and most profitable companies in the world. It has been in continuous family control for over a 114 years. Their slogan of "Go further" has gone a long way from their first Ford Model A vehicle in 1903. Omega can easily associate with the "Go further" slogan of Ford as our knowledge, experience and expertise in this industry has evolved over the past 19 years to a level way beyond the norm in the industry.

The Ford brand is extremely strong in engineering excellence and innovation, and we are proud to be associated with the brand. The Omega Senior Management Team has in excess of 30 years continuous experience in the vehicle manufacturing and distribution industry which will be hugely beneficial to the Ford operations going forward.

"According to Mr. Gerhard Waldenmaier, Plant Protection Supervisor of Ford Motor Company of Southern Africa, security risk is a growing concern in all spheres of life and industry and it depends on how well these risks can be managed that will ensure the safekeeping of our employees and assets. For those reasons, Ford has assessed the capabilities of Omega Risk Solutions & selected them as security service provider."

AWARD CEREMONY



AWARD: Exceptional Work

Patrolmen B. Mutuya and B. Lupiya were approached by unknown men who wanted to remove products illegally from a customer's warehouse. They reported it to management and the client and a trap was set.

On 26 March 2017 they were on duty during the night shift and were approached by nine men. The alleged thieves were allowed to enter the premises and the police was informed. The men were allowed to remove the products and leave the premises with it. The police apprehended all nine men (which included a staff member of the client) outside the premises and saved the customer approximately USD15 000.00. This arrest would not have been successful if it was not for the professional and honest conduct of the two officers. Well done to both of them.

Five Year Long Service Award

On 31 March 2017 Inspector J. Chola and Ms M. Lungu received long service awards which were handed over during a small function held at the head office in Lusaka.

Inspector Chola started his career with Omega on 20 March 2012 and has served in a number of posts with distinction. Inspector Chola is currently the Training Manager at the Lusaka office and is responsible for all the training of the security officers that are deployed in the Lusaka area.

Ms Lungu started her career in the company on 20 March 2012 with the rank of Patrolwoman. In November 2013 she was appointed as the Secretary for the head office. In February 2014 Ms Lungu was reappointed as the Human Resources Clerk. This appointment was done after a Human Resources audit was executed and the necessity was identified for such a post.

Omega wished both these members a long and prosperous career with the Company.

AWARDS: Excellent Work

On 31 March 2017 four officers from the Lusaka area were commended for excellent work. These officers have demonstrated their commitment to the company and have also ensured that the image of the company is portrayed in a positive manner. In acknowledgement of their diligence they received service excellence certificates.



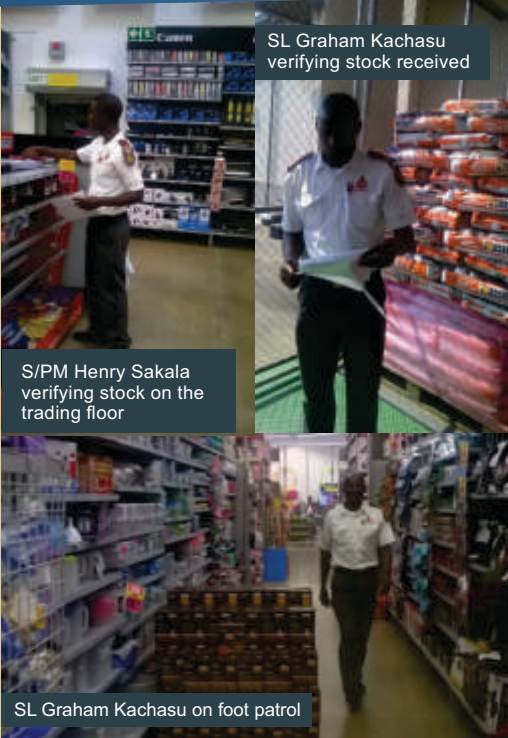
From left to right: PM G. Mutuya and PM B. Lupiya



From left to right: Insp J. Chola and Ms M. Lungu



From left to right: PM N. Namushi, PM V. Chifita, PM L. Mambo and PM M. Bwanga



GAME KITWE

Omega Preferred Security Provider

Omega MKP Zambia Limited has been the preferred security service provider for Game Store in Kitwe since the commencement of the contract on 30 January 2014.

The Game store in Kitwe is situated in the Mukuba Mall on the Copperbelt province of Zambia. The security services that have been rendered to the store have been of a high quality. Omega ensures that both health and safety and security procedures are enforced by a dedicated team. The success of the security team is reflected in both the stock take counts which have been executed after the store had opened. The results of the stock takes reflected a shrinkage of 0.3% on 11 April 2016 and a 0.1% on 13 February 2017. These results are on a par with the best in the Africa group.

The service is rendered by frequent foot patrols on the trading floor, verifying of stock received both at the receiving bay and trading floor by vigilant and observant security officers.

AMBASSADOR FOR OMEGA

Operations Manager - Enock Phiri

Mr Enock Phiri is the Operations Manager for Omega Zambia. Enock was employed by the Company as a Security Manager for Game Manda Hill, Lusaka on 1 May 2012. After a month in this position, he was transferred to the head office in Lusaka where he performed most of the administrative functions at the office such as reports, wages reconciliation, liaison with unions and various other Human Resources functions.

In June 2016 most of the support functions were allocated to other employees and he focussed on the execution of the security operations in the Lusaka area. From the initial five contracts that Omega managed in Lusaka, in the beginning of 2015, the operation has expanded to seventeen contracts. The additional contract management placed a high demand on the management ability of Mr Phiri, he exceeded with distinction.

With all the experience that Enock gained from retail security an additional function was added to his portfolio, namely the provisioning of loss control and loss control systems to clients. Enock has also excelled in the execution of these functions. Enock is an ambassador for the Company and we wish him a long and successful career in the company.





SERVICES

Landscape Maintenance

Landscape Upgrades & Installations

Sports Field Maintenance & Construction

Irrigation Maintenance & Installation



Cnr: The Highway & Libertas Rd
Equestria
Pretoria

Proud Member of
 **quatro**
holdings

Tel : 0861 44 00 00
Web: www.quatroholdings.co.za
E-mail: info@quatroholdings.co.za

VISION

To be the most respected supplier of integrated security solutions to all blue chip clients in our target markets.

MISSION

To provide world-class integrated security solutions to clients in our target markets by consistently exceeding customer satisfaction through operational excellence and innovation.

Our blue print solution embraces a safe and secure environment.

VALUES (PRIDE)

- Ω **P**assion
- Ω **R**espect
- Ω **I**ntegrity
- Ω **D**iscipline
- Ω **E**xcellence



OMEGA
Risk Solutions