

SETHAGA

Omega Risk Solutions Ω Security with Integrity Ω December 2017 Ω ISSUE 23



Cover Story

Honouring Our Everyday Heroes:
Security Officers recognised for their outstanding contribution towards crime prevention

Mondelēz International

Omega Risk Solutions Security partner for Cadbury Ghana

Pecanwood Estate

Omega Risk Solutions preferred security partner

Dunes Mall Walvis Bay

Omega Security Services awarded prestige contract



FROM THE DESK OF THE HR EXECUTIVE

Human Rights in Omega



We often hear people making reference to their “Human Rights” and more frequently governments and employers are becoming under pressure to ensure that the human rights of their citizens or employees are not violated. I therefore thought it important to highlight our thinking with regards to human rights. But, firstly, let us look at the concept and origins of human rights.

Origin of Human Rights?

The modern human rights era is most likely the result of a number of struggles that happened all over the world to end for instance slavery, genocide, discrimination and even oppression by governments. For years governments unsuccessfully tried to protect individual rights and following what happened in World War II, the Universal Declaration of Human Rights (UDHR) came into being as part of the emergence of the United Nations.

The UDHR was the first international document that spelled out the “basic civil, political, economic, social and cultural right that all human beings should enjoy.

What are Human Rights?

There are many ways to understand what human rights are and there is no one agreement on how we are supposed to identify these rights. Some prefer to see human rights as certain natural rights that were given to us by God and is therefore the state's duty to protect, while other people see them as natural rights coming from general rational human interest of gain, safety and reputation. Whichever the view, human rights, as the name suggests, are rights that all human beings have regardless of nationality, place of staying, gender, religion, language or anything else.

In Omega we regard human rights as the standards that allow all people to live with dignity, freedom, equality, justice and peace. We are all human beings and that entitles us to these rights. They are guaranteed to all of us without discriminating on the basis of race, colour, sex, language, religion, etc.

Why is Human Rights Needed?

I could simply say that human rights are needed for protection. A more complete answer would be to state that human rights

1. Give us the freedom:
 - a. to choose how we want to live;
 - b. how we want to express ourselves;
 - c. to choose what kind of government we want;
2. It guarantees us the means to satisfy our basic needs such as food, housing and education.
3. Lastly, by guaranteeing life, liberty, equality and security, human rights protect us against those who are more powerful.

Among the human rights, the “right to education” is one that is very well accepted internationally. This is one of the most important human rights because of its supporting nature. It means education is not only good in itself as it increases knowledge, it also gives people the ability to access and use other core rights.

It gives people the confidence to make informed decisions, either to protect themselves from having their rights disturbed or to hold those who abuse power responsible. It helps people to join more actively in their social and economic rights too, such as obtaining land rights and investments. So, these economic trends increase the importance of education because of the modernisation and easier access to information in the economy, particularly in Africa.

Who is Responsible for Upholding Human Rights?
Under human rights treaties, governments have the primary responsibility for protecting and promoting human rights. However, governments are not solely responsible for ensuring human rights. The UDHR states:

“Every individual and every organ of society....shall strive by teaching and education to promote respect for these rights and freedoms....”
This means that not only the government but also businesses, civil society and individuals are responsible for promoting and respecting human rights.

Human Rights in Omega

The Omega Policy on Human Rights is based on the following principles:

1. Employees have the right to have their dignity respected and protected
2. Working conditions and practices will not infringe on the inherent dignity of employees
3. Physical, sexual, racial, religious, psychological, verbal or any other form of harassment, threat or abuse, whether manifested in behaviour, language or gesture is strongly condemned and will be prevented
4. Corporal punishment, mental or physical coercion or verbal abuse will not be tolerated encouraged or supported
5. Employees have the right to belong to cultural, religious or linguistic communities of their choice and may not be denied the right to enjoy their culture and practise their religion
6. Employees have the right to make political choices and to exercise these rights outside of working hours

7. Treating all of our stakeholders fairly and with dignity, irrespective of race, colour, gender, language, religion, political affiliation, national or social origin, or other status.
8. Recognising and upholding the rights of employees to freedom of association.
9. Recognising and upholding the rights of our employees and other stakeholders before the law, including the rights of indigenous people, residing at or near our operations.
10. Not engaging in child, forced and/or compulsory labour.
11. Recognising the right of our employees to fair treatment and to be remunerated according to agreements made with themselves or their representative unions.
12. Recognising the imperatives for change and transformation in some of the countries in which we operate.
13. Ensuring that our security personnel are aware of and have been trained to uphold our human rights policy.

In closing

The Omega Group's growth and long-term viability is based on our values that guide all the activities of the group of companies:

Passion
Respect
Integrity
Discipline
Excellence

PRIDE

We have a Code of Conduct in place and a Human Rights policy. Together with our Values, these documents should serve as our moral compass for behaviour, thus ensuring that the security service that Omega delivers will meet and exceed each client's expectations.

On behalf of myself, the Group Executive, Senior Management and managers at all levels, I wish to confirm that in Omega we shall have a zero tolerance for not adhering to Human Rights.

Sources:

1. "Human Rights Awareness" (Honey Attorneys, www.honeyattorneys.co.za)
2. "What are Human Rights and Why are they important" by Sheldon Ong
3. Universal Declaration of Human Right (www.un.org)
4. OHCHR/International Law (www2.ohchr.org)



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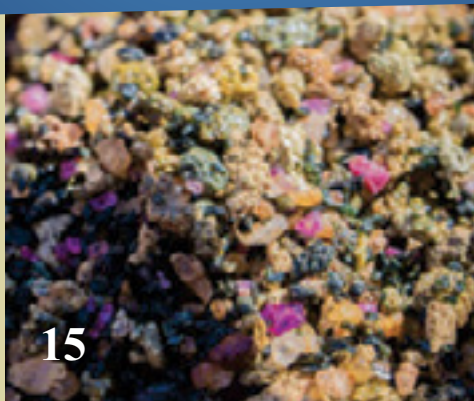
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Season's Greetings

Boas Festas + Voeux La Saison

Introducing AIMSS... Analytical Intelligent Mobile Security Systems...

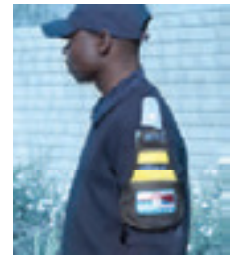
Have you heard about our Guarding Solution and management systems, take this opportunity on how we can assist and improve your efficiencies and services rendered to your valued customers.

We provide:

- Real-Time 24/7-365 constant data streaming, our "Guarding tools" (eGuard & eBodyGuard).
- Never leaves the field of duty, always on Guard, equates to excellent management.
- Control Room sound alerts and emails immediately dispatched on any rules broken or violations.
- Hourly totals summarizing all Rules and Violations failures sent via emails.
- Autonomous DAILY reports, indicating pass or failures via email.
- Analytical Visual playback with bread crumb trails on precise movements of the Guard.
- A Status indication report indicates all units in the field whether they are operational or switched off.
- Supplied with a 24/7-365 Control Room Software for continuous LIVE monitoring, receiving instant alerts and notifications.
- New added AIMSS Web Portal for any place anywhere login by management via secure OTP to see LIVE viewing.
- New Android APP for Smartphones, to create on site patrol routes or modifications to existing patrol check points (waypoints) to simplify and smooth out operational patrol setup.



eBodyGuard
Composite Jacket



eGuard Armband

Full transparency reporting:

Viewing the performance of the guards (Per Guard per Shift) reporting jointly to the Security Company as well as the Client(s) OPTION.

Legally enforceable via quality reporting: Supporting Disciplinary hearing & CCMA Dismissals.

Introducing our new Series of BODYCAM Audio Video Mobile integrated jackets for mobile Real-Time LIVE streaming and mobile DVR audio video playback Security Solutions, called RapidCam Series.

BTS is now offering the three most important key elements to upscaling mobile surveillance, improving and simplifying on the ground efficiencies in capturing incidents:

1. High visibility in the line of duty, creating an excellent deterrent.
2. Intelligence gathered either LIVE or playback using Audio Video technologies.
3. Powerful management tool simplifying and confirming occurrences, period.

This new range called the RapidCam Series, consisting of three new products namely:

- RapidCam-100 an audio video SD (max 64 GIGS) card playback built into our standard lightweight AIMSS eBodyGuard composite jacket.
- RapidCam-200 similar to the 100 series composite jacket in style, however using an independent Wi-Fi footprint creating a LIVE Real-Time streaming surveillance monitoring functionality, independent to any wireless known footprint.
- RapidCam-300 is an audio video LIVE Real-Time streaming built into our composite jacket with a shoulder mount 'bullet' type waterproof camera, using H264 compression over the GSM networks.



RapidCam-100

In summary our NEW Audio Video range offering:

- Playback using 5 meg cameras with full HD 1080.
- Max 64 GIGS SD card storage for maximum recordings in a 12 hour shift.
- Extended battery life using our proven battery packs, good for 24 hour operations.
- Live streaming using H264 which is today's most cost effective compression technologies.
- Reliant on our proven Client/Server architecture.
- Fully flexible LIVE streaming functionalities, to PC's, Notebooks, Tablets and Smartphones.



PRODUCT OF THE YEAR 2015 - SmartTrac-5 "Tracking objects for 5 years"
PRODUCT OF THE YEAR 2014 - AIMSS "Analytical Intelligent Mobile Security Systems"

Awarded by
Hi-Tech Security Solutions SA



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creates the unfair
advantage**

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Omega Training Academy



ADVANCED CCTV AND BODY SURVEILLANCE COURSE

05 - 06 FEBRUARY 2018

2 DAY THEORY & PRACTICAL - R3550 PER PERSON (excl VAT)

WHO SHOULD ATTEND?

This CCTV and Body Surveillance Course has been specifically designed to meet the needs of security operations, mining, estate, retail, corporate parks, airports, and macro surveillance operators, supervisors and managers within the security environment.

ENQUIRIES AND BOOKINGS

Contact: Juanita Stephens

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Email: JuanitaStephens@omegasol.com / orstraining.omegasol.com



OMEGA
Training Academy

orstraining.omegasol.com

FAREWELL TO OLD STALWARTS

Francois Nel and Gen (rtd) Wessel Kritzinger

Mr Francois Nel (Senior Consultant, Worksafe) who consulted for Omega Risk Solutions for many years and Gen (rtd) Wessel Kritzinger have decided to pursue new ventures. They have both contributed hugely to the success of the Omega Group and are respected throughout the industry.

Francois Nel made valuable contributions to the overall upgrading of Omega's Health & Safety Approach and Policies. As the custodian of best Health & Safety principles and practices Francois ensured that all of the Omega sites comply with the requirements of the Occupational Health and Safety Act, 1993 (OHSACT).

He also developed the City & Guilds Course in 2015 which is a Health & Safety Course for Managers. His vast experience in the Risk Management field was also utilized outside South Africa and he has travelled into Africa on numerous occasions to assist the African operations.

Gen Wessel Kritzinger, at the age of 74, is one of the most knowledgeable persons when it comes to security operations. He trained many Security Managers in terms of Security Management, Supervision and Risk Assessments.

He was also utilized as an internal auditor in terms of the ISO 9001 standard. Through his dedication and relentless efforts he managed to get all the Omega sites up to a remarkable standard. One of his last projects was to ensure that Omega Risk Solutions is upgraded and converted to the ISO 2015 Management standard and several ISO 2015 audits were completed on the new standard before he left Omega on 31 August 2017.

We wish them all the best with their future ventures.



From left to right: Gen (rtd) Wessel Kritzinger, Francois Nel and Andre Eckard (General Manager Omega Training Academy)

OMEGA ANGOLA

Omega occupies office space & accommodation

Since the registration of Omega in Angola on 04 March 2004, the company made use of rented office space and accommodation.

This was never the ideal scenario due to uncontrollable increases in rental and maintenance cost of buildings.



The new Omega Angola facility consists of two buildings i.e. the offices and accommodation



The General Manager, Mr Licinio dias dos Santos's dream came true when the staff of Omega Angola occupied the new modern and improved facility on 18 August 2017.



Mr Licinio dias dos Santos

SUBSEA 7 Awareness Event at Tropic Hotel

On Thursday 07 September 2017, Subsea 7 had a cocktail event at the Tropic Hotel in Luanda. This awareness event was attended by CEOs and Country Managers of various institutions and companies such as Chevron, Total, Sonamet, Stat Oil, Technip, Slumberger, CG Africa and Minpet.

Hubert Lafeuille, the Country Vice-President of Angola made use of this opportunity to ensure all that Subsea 7 is alive and well and are here to stay. The event was well organized and guests were entertained throughout the evening by well-known local artist, Ndaka. Guests had the opportunity to look at 3D video images of the different Subsea 7 operations.

Subsea 7 employees, including the Omega contract manager, Freddie Erasmus, were issued with Subsea 7 shirts and they were seen throughout the evening mixing and having informal discussions with the guests.



From left to right: Manual dos Santos, Edson Santos, Carolina de Sa, Emanuel da Costa, Elizabeth Falcao, Joao Lopes, Hubert Lafeuille, Vanda Ferreira, Jose Gaspar, Josildo Zangue, Elsa Manuel and Freddie Erasmus (Omega Contract Manager)



ACHIEVEMENT

Cambridge International College

Mr Patric Wute, Area Manager Omega Risk Solutions Lda, was recently awarded a degree in Advanced Study of Theory & Practice of Management & Administration from Cambridge International College.

He believes in the saying: "Some succeed because they are destined to, but most succeed because they are determined to". Patric's determination is evident as he hopes to continue his studies to obtain a Masters in the same field.

He thanked his manager, Erick Rademeyer for his support.



Date: Luanda, 24 July 2017

Subject: Reference Letter for Omega Risk Solutions (Angola)

Reference is made on the subject of this letter. Omega is the Barloworld sole Private Security Company since 2006 and from that period up to now Barloworld Equipamentos Angola Lda assets and personnel has been protected in terms of security in outstanding manner, it goes from Meet and Greet services at the airports to securing our facilities in Luanda, Benguela and Lunda Norte.

The Omega personnel have demonstrated professionalism and incredible work ethics from their Senior Leaders to the security guards and responsible team competent drivers.

This letter serves to in a fair and honest manner recommend any entities that wish to enhance their security and have respectful and responsible drivers services to rely on Omega Risk Solutions Angola.

Sincerely,

 Eurico Gonçalves
 Corporate Security Manager
 Barloworld Equipamentos Angola Lda.



Active Service Excellence of South Africa

ASESA provides an independent, anonymous whistle blowing / tip off service. It is an indispensable management tool for transferring information from shop floor to management; is useful in exposing dishonesty and giving management insight into the moods of employees and suppliers.

It gives concerned individuals an opportunity to contribute to the well-being and protection of the organisation and also aids in protecting the assets and integrity of an organisation.

ASESA is able to service both large and small clients and the hotline service can be tailored to the needs of each individual customer.

Contact Information

Paul Smulders: 083 310 7033

Email: paul@asesa.co.za

Web: www.asesa.co.za



5 YEAR SERVICE *Employee Awards*

Omega Risk Solutions (Ghana) is pleased to report that 36 employees received their 5-year service awards. Well done to all staff and thank you for your dedicated loyal contribution over the years.



Front row from left to right: Commander Augusting Atutey, S/PM Laud Kumi, S/PM Alfred Atimu, Sup Patience Yevuyibor, Sup Esther Torsu, Sup Theresah Hodonu, S/PM Ismael Amponsah, LCM Stephen Agometu, Commander Alfred Obuo

Second row from left to right: Commander Zakari Mohamed, Sup Hayford Gyamfi, S/PM George Dzakpasu, Investigator Emmanuel Atakplai, Sup Joseph Hammond, SL laud Kunakey, Sup Francis Hormadi, SL Mohammed fusieni, S/PM Mohammed Ali, SL McMillanKporvi, Sup Mawuli Dzadza

Back row from left to right: S/PM Philip Jumper, SL Evans Frimpong, Sup Kofi Diku, Driver Godwin Segbedzi, Insp Gariba Mohamed, SL Godfre Adzaklo

Absent from photo: Insp Jonathan Sowah, Sup Francis Yevuyibor, Sup Charity Torgbor, Insp Titus Morton



CONTRACT *DH Industries LTD*



From left to right: S/PM Mohammed Salifu, Insp James Bikamba, S/PM Patience Adzaklo

DH Industries is well recognized in Ghana for the production of high quality plastic products as well as washing detergents. Omega Risk Solutions (Ghana) was awarded a contract and commenced with services in August 2017.

HEALTH AND SAFETY DIPLOMA

Omega Risk Solutions (Ghana) is extremely proud to announce that over the past 18 months four staff members successfully completed the health and safety diploma presented by Francois Nel. Good effort and hard work produced exceptionally pleasing results with an average of 93% amongst the four participating members.

Augustine Atutey Pass Cum Laude 100%,
Mohammed Zakari Pass Cum Laude 98%,
Kenneth Ollennu Pass Cum Laude 93%
Konnings Dzofo Pass 88%.

The Management and staff congratulate each candidate on their personal achievements. You have made Omega Risk Solutions very proud.



From left to right: Mohamed Zakari (Site Commander at CHEC -China Harbor Engineering Company Tema), Augustine Atutey (Site Commander at Accra Breweries SAB Millar), Ken Ollennu (Area Manager Accra), Konnings Dzofo (Security Manager -Movenpick Hotel)



SECURITY PARTNER FOR CADBURY GHANA

Mondelēz International, Inc. (NASDAQ: MDLZ) is one of the world's largest snack companies, with 2016 net revenues of approximately \$26 billion.

Their purpose and vision are to create more moments of joy by building the best snacking company in the world. Over 90,000 employees support this effort by manufacturing and marketing delicious food and beverage products for consumers in approximately 165 countries around the world.

Mondelēz International, Inc. is a world leader in biscuits, chocolate, gum, candy and powdered beverages and hold the No. 1 position globally in biscuits and candy as well as the No. 2 position in chocolate and gum.

Omega Risks Solutions has been privileged to be chosen as the security partner for Cadbury Ghana and the contract commenced on the 1st of November 2017.

Leading the team is Titus Morton an officer who has been with the company since 2011. He was first posted at the Brewery ABL and has now been promoted to Cadbury. He is assisted by George Amponsah who was a controller at the HQ, now assigned to exhibit his acquired skills working and learning with various managers.



Back row from left to right: S/PM Awudu Abu, S/PM Musah Saiba, S/PM Peter Nunya, S/PM John Wassah, S/PM Twumesi Frimpong, S/PM Evans Amanor, S/PM Sylvester Aziebu, S/PM Stephen Agyeman

Middle row from left to right: A.M. Ken Ollenu, S/PM Joseph Baako, S/PM Isaac Adongo, S/PM Eric Amaning, S/PM Sefadzi Asare, S/PM Engelbert Anim, S/PM Gyimah Donkor

Front row from left to right: C.M Alfred Obuo, Insp George Amponsah, S/PM David Azameti, Insp Titus Morton, S/PM Wassah Jagri, S/PM William Avuletey, S/PM Sandra Sarkodie, T.O Micheal Akonor, HR Joanna Dennis



Arkhe Risk Solutions officer Joao Chale on his way to start inspection of a coal train at the Monga /"30km"siding.

Arkhe Risk Solutions in Section 2



Mr Felisberto Joao Novunga (Operational Coordinator for CLN Section two) with the CLN Supervisor for the railway from Nacala Velha to Moatize

PROTECT CLN LINE

Arkhe Risk Solutions was contracted to protect the CLN line in Mozambique to ensure that a safe environment is created whereby the client may reach the projected export targets. Arkhe security officers secure the line between Moatize and the Malawi border in the section 2 area, 24 hours per day, 7 days per week and with very good results.



The Monga / "30km"railway siding. From left to right: PM Jucencio Chuva, PM Feliciano Malata, PM Joao Chale and Felisberto Novunga (Operational Coordinator for CLN Section two)

The Section 2 CLN line starts at the Moatize Coal terminal and terminates at the Malawi border about 62km from Moatize via Monga (line distance not road distance).

Arkhe Risk Solutions security officers have been deployed in this area from February 2016. They are recruited locally from the Cateme-, Tete City-, and Monga crossroad areas with the majority being from the Monga crossroad area.

Security officer numbers were gradually increased due to the intensification of criminal activities along the CLN corridor comprising: diesel theft, vandalizing railways and putting obstacles like rocks and pieces of lumber on the line in order to derail trains which in turn creates opportunity for fuel theft.

In order to make this operation more cost-effective the security plan has been designed to only use locally recruited and trained people [per zone] therefor eliminating the need for transport over long distances, facilitate shift changes and food distribution.

In this way Arkhe Risk Solutions are also actively contributing to the community, empowering and uplifting the local communities.



From left to right: PM Meque Lapissonne and PM Chamada Silvestre in the Madamba area. The bicycle patrol cover up to 60km in total distance on any normal shift inspecting the railway line.

THE CLN PORT

Nacala Velha

The CLN Port at Nacala Velha is a multi-purpose Port from where all coking coal extracted from Vale in Moatize mine (Mozambique Tete Province) is exported for the Asiatic and European market.

The harbour is located in Nacala (Mozambique) and is a strategic asset for the country, since the Port is being used for all the coal extracted by the mother company VALE.



The Moatize project is expected to generate 8.5 million tonnes of metallurgical coal, which is used for the production of steel. It will also produce 2.5 million tonnes of thermal coal, which is used for electricity generation, every year.

Arkhe Risk Solutions presently has more than 500 security officers on the railway protection project, and more than 200 security officers in the harbour.



A Close-up of the cable

Arkhe Risk Solutions, has been developing security solutions in order to contain the criminal attacks on the railway train and harbour, and to insure that no client assets are lost.



Pedro Machado Dray (Arkhe Risk Solutions, Regional Manager)

Cable theft is just one of the threats that are encountered and frequent raids are planned and executed with great success. This operation involved the Arkhe Regional Manager, and four security officers plus one police officer. The Raid has taken two hours and culminated in the dismantling of 15 small camp sites where the striping cable is done.



From left to right: Salvador Chopela, Abel Maculher, Octávio Fernando and Bois Salimo

OFFSITE MONITORING

Assisting in the success

Remote monitoring compliments the physical security officer at many sites. The offsite monitoring is a great help by using carefully calculated and strategically placed cameras and this can offer strategic advantages to the effectiveness of the security function. Offsite monitoring clearly will not replace the onsite security officers. The purpose is to oversee the onsite security procedures, check and enforce the onsite procedures. The control room offers onsite support in the event of an incident and prepare management reports. The major role of the remote monitoring is to help the onsite team prepare an immediate response to what is happening on the ground. It creates the ability to filter nuisance alarms and inform security officers only when required. This offers peace of mind to the client.

There are adequate procedures and measures in place to minimize the possibility of human error and equipment failure.

Arkê has been training the monitoring personnel to ensure that controller performance is according to predefined requirements. We will send transparent reports to the client and this should be in the contract. Arkê has standard operating procedures for the operators which can include guard patrols verified visually, visits by supervisors, and reporting of incidents and actions taken.

The cameras allow for easy retrieval of images and the searching for images using specific intelligent software time is significantly reduced. The systems installed have a high picture image quality which allows for clear identification purposes.

Built in Intelligence line crossing and zone control that never sleeps will definitely contribute to the monitoring effectiveness. Video analytics are utilized to reduce false alarms and ensure the validity of the incident requiring attention. Video footage is recorded and preserved for at least 30 days for operators or clients to review.

TOTAL Moçambique



A TOTAL Moçambique, dentro da sua expansão Comercial no vasto território nacional, confiou mais uma vez a Arkê Risk Solutions para proteger as novas Bombas de Combustíveis situadas no Bairro do Intaka (estrada circular de Maputo). Trata-se Bombas erguidas numa área estratégica e a pioneira na venda de Diesel de 50 ppm.



De esquerda para direita: Andre Macamo (Gestor) e o Vigilante Laerson Libombo

From left to right: Andre Macamo (TOTAL Manager) and Vigilante Laerson Libombo

TOTAL Mozambique, within its Commercial expansion in the vast national territory, once again entrusted Arkê Risk Solutions to protect the new Fuel Pumps located in the Intaka Neighborhood (circular road of Maputo). These are Pumps erected in a strategic area and Total is the pioneer in the sale of Diesel of 50 ppm.

MONTEPUEZ RUBY MINE

Montepuez Ruby Mine in Mozambique is the world's largest deposit of the highly coveted colored gemstones, ruby. The rubies found at Montapeuz Ruby mine are of a quality previously only thought possible in gemstones from Myanmar. They are comparable with the legendary rubies of Myanmar, which frequently command the highest price per carat of any colored gemstone.

Rubies were first discovered in Montepuez in 2009. As the story goes, a man working on the land, which was formerly a hunting concession, came across one of the red stones.

The sheer number of rubies makes the mining process relatively straightforward. This is open-pit mining – in simple terms, mountains of rich red earth are scooped up in enormous diggers, transported to the wash plant and processed.



Rubies are much rarer than other precious stones. At present (2017), the world ruby supply consists of about three million cut and polished carats per year, compared to about five to eight million for emeralds and 50 million for diamonds.



(Photo by Russell Shor/GIA)

A group of top grade Montepuez rubies at the company sorting house are very homogenous in color and size, weighing between 2 and 2.5 carats. (Photo by Russell Shor/GIA)



From left to right: Ruben Alberto (Kennel Master) with Bull, and Florde Cossa (Assistant Rotating Manager) during a visit to the kennels

WOERMANN & BROCK LIQUOR STORE

The contract with Woermann & Brock Liquor Store Walvis Bay commenced on 22 September 2017. Omega Security Services has a long standing relationship with Woermann & Brock in Walvis Bay.

We currently provide services to four (4) other Woermann & Brock shops since 2011, i.e. Town, Kuisebmond, Narraville and Seagull.

We have an excellent working relationship with the Shop Managers due to honest and transparent communication and always walking the extra mile. Mr Eichab from Woermann & Brock said: "I am satisfied with the services provided by Omega Security Services. Omega management are always available to assist and I wish a healthy and long term association with Omega Security Services."



From left to right: Security Officer Nikolas Shikusho, Mr. Alfons Eichab (Store Manager Woermann & Brock Liquor Walvis Bay), Mr Heino Schreuder (Omega Security Services Manager, Retail, Walvis Bay)

SPAR GROUP NAMIBIA



In picture Security and Training Managers: Mr Christoph Kooper – Spar Westlane & Hochland Park (Top Left), Mr Andrey Louw – Super Spar Grove Mall (Center), Mr Bennit Adams – Training Manager (Front) and Mr Stanley Hamutenya – Super Spar Mearua Mall (Top Right) with the initial roll out team

Omega Security Services Namibia was awarded the Spar Group Security Contract for four stores across Windhoek, including the Super Spar at the Grove Mall and Mearua Lifestyle Mall, Spar Westlane and Hochland Park. Services officially commenced on 1 August 2017 with a standby team which was activated to support the stores during the transition period. Security services also expanded to include a newly built Spar Express store situated at the East End Service Centre in Klein Windhoek.

NEW DUNES SHOPPING MALL

Omega awarded prestige contract



From left to right: Mr. Darryl Feris (Operations Manager Dunes Mall), Ms. Chantal de Jay – (General Manager Dunes Mall), Security Officer David Kambiru and Clarence Jahrs (Omega Security Services Manager Dunes Mall)

Dunes Mall, part of the Atterbury Group of Companies, opened their doors to the public on the 26th of October 2017. Omega Security Services was awarded this prestige contract. As with every new challenge, and especially one as intriguing and complex as a shopping mall, one will experience challenges, and as we prefer to say: opportunities for improvement.

Meticulous preparation, to comply with the exceptionally high Atterbury standard, was done in the weeks leading up to the opening day. With the support and expertise from Mr Eugene van Rooyen (National Operations Manager Broll Namibia) and his team, the opening day was successful with no serious incidents.

Mr Eugene van Rooyen, National Operations Manager Broll Namibia: “It requires a concentrated effort from all parties involved to successfully prepare and open a N\$600 million investment for a landlord. There are many different disciplines that are involved of which security of the premises is one of the most important.

Through close cooperation between us and Omega at Grove Mall in Windhoek for the last 3 years, we managed to attain the extremely high standard required by Atterbury for their property portfolios. Omega, and in particular Mr Calvyn Ludik and Mr Clarence Jahrs, took ownership from the word go to set up and implement all the procedures and training necessary to look after a N\$600 million facility. I want to thank all involved and in particular Mr Johan van Vuuren, who expedited all requests, and for all the hard work, late nights and dedication to the successful opening of Dunes Mall in Walvis Bay.”

EXCEPTIONAL SERVICE

Patrolwoman Mweendo made 14 shoplifter apprehensions during her first 6 months as retail security officer with Omega Security Services in Windhoek at Jet Stores. She maintained procedures by identifying suspicious behaviour, keeping direct observation with the offenders and affecting correct apprehension procedures.

She was commended by the client for excellent work and is a worthy recipient of the Exceptional Service certificate. Well done, keep the good work up.





Omega Security Services was chosen as the preferred supplier in Namibia of security services for Dis-Chem, Platz Am Meer, Swakopmund.

Due to the high standard of service rendered, Omega Security Services was also chosen as the preferred supplier to the newly opened Dis-Chem at the Dunes Mall, Walvisbaai which commenced on 26 October 2017.

Rianda Holmberg, Branch Manager at Dis-Chem Dunes Mall said "It is a privilege to have Omega Security Services' friendly staff as part of Dis-Chem's team".

Thank you for providing a high standard of security services and that you are always available for the Management and staff of Dis-Chem Dunes Mall"



From left to right: Clarence Jahrs (Omega Security Services Manager Dunes Mall and Dis-Chem), Rianda Holmberg (Branch Manager Dis-Chem Dunes Mall), Security Officer Sakeus Enkali

CRIME PREVENTION OPERATIONS

The managers of Omega Security Services Windhoek conducted several roadblocks as part of the Crime Prevention Campaign in the City of Windhoek. Managers conducted public area surveillance operations in conjunction with Windhoek City Police officials across the city in an effort to deter crime.



Mr Michael Khomoabeb (Hospitality Security Manager), Mrs Martha Diergaardt (Retail Security Manager), Mr Jan Willemse (Grove Mall Security Manager) and Mr Clarence Jahrs (Coastal Area Security Manager) conducted crime prevention patrols and search operations in the CBD and South of the City, including Hilton Hotel, Windhoek Country Club and Casino and Grove Mall of Namibia which are frequented by international visitors.

From left to right: Mrs Martha Diergaardt (Retail Security Manager), Mr Andrey Louw (Retail Security Manager), Mr Tersius Erasmus (Wernhil Park Mall Security Manager) and Mr Bennit Adams (Training Manager)



METJE & ZIEGLER GROUP



Metje & Ziegler Limited

Omega Security Services was awarded the prestigious Metje & Ziegler Group security contract during July 2017.

Services are provided across the group for eight business entities in the North, Central and South of Windhoek, which include M&Z Head Office, Mercedes Benz, Jeep & Harley Davidson Commercial Dealerships, Truck and Coach and VW Master Cars started on 1 July 2017 at M&Z Windhoek. This is indicative of the growing stature of Omega Security Services in Namibia.



From left to right: PM A Angula, PM G Thiputa, PM S Mbathe, PM J Kathima, PM J Kandingu, Mr E Uirab (M& Z Security Supervisor), Mr. Christo Carstens (Area Manager, Omega Security Services), Mr. Stanley Hamutenya (Security Manager, Omega Security Services), PM E Munango, PM A Mubiana, PM P Makupela, PM J Marcellinu



DIS-CHEM GROVE MALL

Omega Security Services Namibia continues to roll out security services for Dis-Chem in Namibia. Services were also activated at the Dis-Chem in Windhoek in the Grove Mall centre during September 2017. In the picture is security manager Mr Andrey Louw with the store manager Mr Jaco Zah and the security team.

Thank you for providing a high standard of security services at Dis-Chem Namibia, keep up the good work.

From left to right: PM M Simbuwa, PM N Ndara, PM J Palenta, PM J Ndjamaaba, Sup M Shikongo, Jaco Zah (Store Manager), Andrey Louw (Security Manager), PM M Mieze, PM A Kennedy, PM M Angala, PM J Lazalus and PM R Lwaada





VICTOR AMUGHORO

Outstanding Performance

LCM Victor Amughoro started in the company as a patrolman in 2013 at Next Cash and Carry where he worked as a relieve shift leader and CCTV Operator. As a result of his outstanding performance, he was promoted to the rank of a section leader and CCTV Operator at Kano Shoprite. LCM Victor Amughoro continued to rise through the ranks, promoted to Double Checker (Inspector rank) in May 2014 after having shown potential and understanding of the needs required as part of a loss control and prevention team in identifying challenges and risks in the KANO Shoprite operation, providing solutions and mitigating measures which were adopted in reducing shrinkage in the store to a reasonable percentage, thereby stabilizing the store ledger.

In the late part of 2014, numerous challenges at the Kwara (Ilorin) Shoprite store was identified where the store incurred very high shrinkage percentages. LCM Victor Amughoro, was promoted and redeployed at Shoprite Kwara where he was able to reduce the shrinkage by 92% and has been able to maintain a shrinkage percentage well below 1%, varying from 0.8% to 1.1% below the client benchmark for two consecutive financial years. This performance has not gone unnoticed Victor, your continued efforts to maintain the shrinkage below 1% is a feat which many are working tirelessly to achieve! Do keep up this performance as we are very proud of what you have been able to achieve!



From left to right: LCM Victor Amughoro & Albert Sanya (Shoprite Branch Manager)

ACHIEVEMENT AWARD



From left to right: Sup Osakwe Nicholas and Neil Pape (General Manager Next Cash and Carry)

Supervisor Osakwe Nicholas, is one of the pioneer staff in the Northern Region. He started working as a patrolman at Shoprite Grand tower in Abuja in 2011. Because of his hard work and dedication on the job, he was promoted from patrolman to a section leader. While working as a section leader Osakwe Nicholas had the highest number of arrests made by an individual (2010 to 2012) within the Northern Region, averaging 4 arrests per day.

Because, of his excellent performance, dedication and hard work, he was promoted to the position of a supervisor and transferred to Next Cash and Carry.

The general manager, Mr. Neil Pape, has been so impressed with the work done by supervisor Osakwe Nicholas, who was also awarded the "Staff of the Month" on numerous occasions, and our excellent performance and service provision we have also been approached to be their security service provider of choice when they opened a new store in Port Harcourt.

We congratulate and commend supervisor Nicholas for his dedication and hard work.

EXCEPTIONAL WORKING PERFORMANCE

Chidiebere Ogbodo

LCM Chidiebere Ogbodo, through collective efforts of his subordinates was able to reduce Shrinkage in Shoprite store Enugu for the 2016/2017 financial year with 0.54% below the client benchmark ensuring a shrinkage percentage below 1%. He and his team of security officers jointly put efforts together with the Store Management team through dedication, hard work and commitment to ensure that the client assets (property, premises, profit and business as a whole) are well protected which reminds us of the acronym TEAM, which means Together Employees Achieve More.

LCM Chidiebere Ogbodo approaches Loss Control Management through a practical and proactive approach at every opportunity, always ensuring that he identifies possible risks in the store, to analyse and advise the store management for preventive measures to be taken to forestall the envisaged risk of potential loss.

LCM Chidiebere Ogbodo, we commend your approach, dedication and hard work to the retail loss control industry and making a positive impact by continually providing integrated security solutions to our client.



From left to right: Chimezie Okezie (Shoprite Sales Manager), Chidiebere Ogbodo (INNOSEC Loss Control Manager) and David Adejoh (Eastern Region Contract Manager INNOSEC)



From left to right: Godwin Ananyi (Shoprite Branch Manager), LCM Desmond Ezea, David Adejoh (Regional Contract Manager)

Desmond Ezea

Desmond Ezea was appointed as Loss Control Manager in Shoprite store Warri to be in charge of loss control and prevention after being trained and properly inducted to carry out his functions efficiently.

LCM Desmond Ezea was able to achieve the desired benchmark for the client's shrinkage percentage and was able to improve the store shrinkage results with 0.55% below the standard to be achieved by deploying his experience and expertise, leading by example, planning, organising, communicating and delegating assignments effectively to his security officers.

Desmond, we thank you and commend you for your hard work and determination in ensuring a continued improvement and service delivery provided to our client.



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E&OE

PVC LEVER ARCH FILES - PVC 70



Freeline

PVC MINI LEVER ARCH FILES - PVC 40



Freeline

PVC RINGBINDERS - 25 MM



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FLIC FILES A4



Butterfly

GLUE STICK - 36 GRAM



Freeline

GLUE STICK - 21 GRAM



Freeline

STUDENT PUNCH



10

Freeline

OFFICE PUNCH



15

Freeline

HEAVY DUTY PUNCH



60

Freeline

CARRY FOLDER A4



Freeline

STAPLER REMOVER



Freeline

HALF STRIP MS 310



20

Freeline

FULL STRIP MS 510



20

Freeline

76 X 76 PASTEL NOTES



stickh

76 X 76 NEON CUBE



stickh

50 X 50 MINI CUBE



stickh

STAPLES 26 / 6



Freeline



From left to right: Xoloa Qasana, Viwe Klaas, Sivuyisiwe Sobekwa, Lucinda Arendts, Asanda Zenzile and Etta Lobese

NEWLY APPOINTED INTERNS

Omega Risk Solutions Coastal Division is very excited to welcome six new interns to the Omega family.

Lucinda Arendts and Etta Lobese are newly appointed to the Human Resources Department. The two young ladies are in the final stretch of obtaining their Human Resources qualification. Asanda Zenzile and Viwe Klaas are Logistics graduates from NMMU and forms part of the Logistics Department. Xola Qasana and Sivuyisiwe Sobekwas, will be doing their internship in Office Administration and reception duties.

We hope the ladies enjoy their time with Omega and find it a positive and valuable learning experience.

ASPEN PHARMACARE

Aspen has a strong presence in both emerging and developed countries with more than 60 established business operations in approximately 50 countries.

The Group supplies medicines and products to more than 150 countries. The client at Aspen Pharmacare Port Elizabeth requested Omega Risk Solutions to provide them with a complement of firemen.

The officers received industrial fireman training for five (5) weeks. They started on site a few months ago and the team is equipped with a fire vehicle and a water tank with a 600 litre capacity. The firemen respond to incidents and provide medical assistance when needed during their shifts.



Aspen Pharmacare Port Elizabeth

SPAR GROUP GOLF DAY

Charity Humewood Eastern Cape

The SPAR Group Eastern Cape held a charity golf day at the Humewood Golf Club on the 22nd of February 2017. Omega Risk Solutions together with clients took part in the charity golf day. Players survived the breezy conditions during the day, and made it to the 19th hole in one piece. The charity organizations were Smile Foundation, Love Story's and Wings and Wishes. Each organization received R70 000-00 in cash.

From left to right: Anton Terblanche (Area Manager: ORS), Troy Zunckel (General Manager Bay West Mall), Petra Venter (SAB), James Mitchell (Health and Safety Officer Borbet SA)



MOWANA PROPERTIES

Omega Risk Solutions was recently awarded a contract with Mowana Properties. They are a newly formed property management company registered with the Estates Agencies Affairs Board (EAAB) and operates in the general property market. Presently the company manages two large portfolios worth a total value of over R36 Billion.

Their first portfolio is the Pareto Limited Properties, a Premium Shopping Centre owner with iconic assets such as the Cresta Shopping Centre, Menlyn Park Shopping Centre, Mimosa Mall, The Pavilion Shopping Centre, Southgate Mall, Southgate Value Market, Tygervalley Shopping Centre and Westgate Shopping Centre, with a total GLA in excess of 848 000m².

The second portfolio is a mixed use portfolio boasting 152 properties inclusive of offices, industrial, residential and retail. The total GLA of this portfolio is 1 249 000 m². We were appointed as the security service provider to one of their properties situated in Parktown, Johannesburg.

The Jewelry Council, consisting of two buildings, is located at 27 Ridge road. Both these buildings have four floors. The building manager appointed by Mowana Properties is Palesa Chapi.

The tenants in these buildings have all one thing in common and that is jewelry. They sell to the smaller businesses, to the public as well export. There is a museums on the ground floor of the East Wing which attracts a lot of visitors from all over. "The intention is to convert a visitor into a buyer", says Omega security manager Andre Labuschagne.

Included in the services provided by Omega Risk Solutions are access control, armed guarding, CCTV monitoring and reception services.



From left to right: Security Officers M. Ntsane, T. Mdananya and S. Leeuw

SECURITY SECTOR PROVIDENT FUND

Earlier this year the Private Security Sector Provident Fund (PSSPF) officially hosted its 3rd Annual Stakeholder Golf and Gala event.

The Golf Day, in a form of a four ball alliance, included 18 holes of golf, green fees, and the prize-giving Gala. The purpose was to bring together all industry stakeholders for a common purpose of promoting a wider circle of responsibility on sector-wide compliance.

Amongst the dignitaries in attendance was the Director of the Private Industry Regulatory Authority (PSIRA), Mmanabela Chauke and his Senior Executives, Employer Organisations, Labour Federations, Private Security Employers and the Consumers of Private Security Services.

The Chairman of the Private Security Sector Provident fund delivered a key note address and urged all industry stakeholders to work together to implement collaborative efforts that will be of benefit to the industry in order to improve the lives of security officers and their families. Despite it being a statutory requirement for every security employer, and their employees, to contribute to the industry Provident Fund, a considerable number of private security companies are still not making mandatory contributions to the Fund.

“We still have a long way to go in achieving industry-wide compliance, but we are making good progress and our ongoing engagement with relevant authorities and industry bodies is helping to expedite the process,” he concluded.



From left to right: Mr Lukas Luckhoff (CEO Hatfield CID), Marchel Coetzee (National Human Resources Manager - ORS), Mr Johan Duvenhage (Risk Manager - Onelogix (Pty) Ltd) and Mr Tertius Goedhals (Regional Manager - Gauteng/North West – ORS)

According to Marchel Coetzee, National Human Resources Manager of Omega Risk Solutions and PSSPF Employer Trustee, the PSSPF Board of Trustees remain steadfast in fulfilling its fiduciary duties of overseeing the overall activities of the Fund and ensure that members are provided with benefits when they retire, terminate employment by resigning, or on retrenchment or otherwise, or pass on before retirement.

She said the PSSPF will continue to host such important events that aims to highlight key challenges that are facing the industry and needs collective resolve and responsibility from all industry stakeholders. Omega Risk Solutions participated in this golf day together with some clients.

OMEGA ENTERS THE ARENA OF HIGHER EDUCATION

Pearson Institute of Higher Education was identified as a blue chip company with whom Omega Risk Solutions wanted to be associated with for a number of years. Pearson Institute of Higher Education has 12 campuses across South Africa. The main campus is situated in Midrand with approximately 3000 learners. It is also the only campus with accommodation for 2000 learners. This campus also have an array of sporting facilities.



Midrand Graduate Institute (MGI) was founded in 1989 as a private, university-level, degree-conferring institution in South Africa. It quickly developed a reputation for offering accredited and career-focused qualifications that prepared graduates for a highly competitive job market. From its early beginnings, it offered relevant and industry-aligned degrees with an emphasis on interactive, practical and experiential teaching and learning methods.

In 2013, Pearson became the sole owner of MGI. The acquisition formed part of the company's strategic focus to invest in and have a positive and meaningful impact on education in Southern Africa. In 2016 MGI was renamed Pearson Institute of Higher Education.

The opportunity to join forces with Pearson Institute of Higher Education came as a surprise on a Saturday morning in May 2017. We were contacted by Pearson to take over their security services at their Midrand Campus on very short notice, with the first deployments to be ready the very next day. With a little determination, coordination and support from all within our ranks, we made this happen. We deployed our full complement in excess of 70 officers two days later.



Pearson Education – Midrand Campus

This was quite an achievement which proved our ability and agility to react and respond on short notice, ensuring compliance to customer requirements.

We were awarded a temporary contract during which time a procurement process was conducted. Four months later we were informed that Omega Risk Solutions were successful in their proposal and was awarded a three year contract with Pearson Institute of Higher Education's Midrand Campus. Not long thereafter we were also appointed to do their security services at their Bedfordview campus.

During this time we also made several proposals on the integration of security technology which was applauded and accepted by Pearson. They are currently in the process of upgrading their security technology as per our proposals to enhance and integrate their total security system. We strive to set the benchmark at these two campuses to be superimposed on the rest of their campuses across South Africa.

Omega Risk Solutions is proud to be associated with Pearson Institute of Higher Education. We look forward to a long relationship and will aim to satisfy beyond expectations.



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HONOURING OUR EVERYDAY HEROES

Security Industry Alliance Bravery Awards

Omega Risk Solutions (ORS) is proud to announce that fourteen of its security officers were recognised for their outstanding contribution towards crime prevention on Wednesday 4 October 2017 when the Security Industry Alliance (SIA) hosted its 9th Annual SIA Bravery Awards Ceremony. SIA once again used this annual awards evening, hosted at the Indaba Hotel in Sandton, to pay tribute to those security officers that demonstrated exceptional service and outstanding bravery.

“We are remarkably proud of all the security officers from Omega Risk Solutions that have been nominated and whom received awards over the past years,” says Faan du Toit, CEO of the Omega Group of Companies. “We know that each of our employees has the required competence and fortitude to deal with the unique and often dangerous challenges associated with this environment, and it gives us great pleasure to see their outstanding work recognised by the industry,” he added.

The SIA Bravery Awards Evening was established in 2008, when SIA awarded just three members of the security industry, but over the years this popular event has grown in stature, to include over 197 awards and three posthumous awards in 2017. This year's awards ceremony was held in partnership with the Private Security Industry Regulatory Authority (PSIRA) and attended by over 450 industry representatives.



Omega Risk Solutions employees enjoying the evening

“For most South Africans the thought of arriving at any site or premises knowing that there are criminals at work inside, is not just a daunting thought, but a life threatening one as well,” says Steve Conradie, CEO of SIA.

“For the heroes that we are honouring tonight, this is a normal day at work, and that is why hundreds of private security officers across South Africa are the real unsung heroes, who often put their lives at risk every day, and are committed to ensuring our safety,” he says.

SIA chairperson and Vice-Chairman of Omega Risk Solutions board, Daniel Lengosane, added that SIA received a record number of 700 nominations from sixteen companies in five different categories namely: Cable Theft, Control Room, Guarding, Armed response and Assets in Transit.



Daniel Lengosane (Vice Chairman Omega Risk Solutions)

This year's event, a formal partnership between SIA and the Private Security Industry Regulatory Authority (PSIRA) showed increasing collaboration between the private security industry, South African Police Service (SAPS) and other governmental institutions with guests of honour including: Ms Fikile Mazibuko, Chairperson of PSIRA, and Mr Sam Chauke, Director of PSIRA.



First row: from left to right: Daniel Lengosane (Vice Chairman: ORS), Thandi Nkabinde (Admin Clerk), Faan du Toit (CEO Omega Group of Companies), Catherine Maswanganye (Admin Clerk), Ockie Fourie (Managing Director: ORS)
Second row: from left to right: Marchel Coetzee (National HR Manager), PM Abongile Rhode, PM Emilio Groenewald, SL Anathi Tshemese, SL Andile Tom, SL Russel Tshabalala, PM Mike Sibanyoni, Sup Sello Mahlangu, SL Michael Oliphant, Sup Philip Ndlovu, Sup Aaron Lesenge
Back row: from left to right: Riaan Snyman (Operational Manager), Fanie de Villiers (Marketing Consultant), Paul Mtsweni (Assistant Manager), Danie Lotter (General Manager: Coastal), Sup Arthur Makwana, Gerrit Pienaar (Sales Consultant), S/Insp Samuel Mogudi, Anton Terblanche (Ops Manager Eastern Cape), Henk Erasmus (Security Manager)

The awards recipients, included security officers from the following organisations: Bidvest Protea Coin, Fidelity ADT, G4S, Lynx Security, Mantis Security, Masithulela Protection Services, MBV Group, Omega Risk Solutions, Stallion Security, Servest, Quatro Holdings.

When it comes to the events for which the Awards recipients were being recognised, in almost each case, the security officer involved either managed to prevent the theft of, or recover stolen goods. In many cases security officers were offered significant bribes from suspects, or managed to safely return large volumes of cash or assets to the rightful owners. In almost every case where security officers came face-to-face with criminals, they came under violent attack, often being shot at or sustaining other potentially fatal injuries. Other security officers rescued members of the public from burning buildings and even helped to prevent a catastrophic fire at a major motor manufacturing plant.

The SIA Crime Prevention Award Recipients from ORS were joined by the Omega Risk Solutions Senior Management team, including Faan du Toit (CEO of the Omega Group of Companies), Ockie Fourie (Managing Director), Marchel Coetzee (National Human Resources Manager), and other members from the senior operational management team - who each thanked and congratulated every security officer for their exceptional achievements.

SELECTING THE RIGHT PEOPLE

When it comes to Human Resources, Omega has incorporated a stringent recruitment and selection process, which has been carefully designed to meet the unique challenges of each market segment that it serves. This ensures that every successful candidate has the required attributes and competence required to deal with the unique challenges associated with his/her working environment.

According to Marchél Coetzee, Omega's well-defined and academically supported people-skills model, forms the basis of its selection platform. "One of the most critical elements within the Omega service model is the time and emphasis that is placed on ensuring that the right calibre of person is selected and then trained to meet the specific requirements of a vertical market or client," she says.

Omega prides itself on offering its employees a career path where they can develop to their full potential. Once employees have been selected, the capacity building process is enhanced through the Omega Training Academy, a state-of-the-art training institution, aimed at addressing inconsistencies in private security training standards. The Academy provides industry specific training at all levels inclusive of skills training, supervisory training and management development programmes. The Training Academy has been certified by the International Training Standards Authority, City and Guilds, and its qualifications are internationally recognised.

DEFINING ROLES

"Omega believes that world-class service delivery is only possible through the effective integration of high-calibre people, global training standards and effective quality assurance," adds Ockie Fourie. "The Omega security officers who were recognised at the SIA Awards are a testimony to the Omega way – demonstrating that there is no substitute for Passion, Respect, Integrity, Discipline and Excellence," he concluded.

HONORING THE AWARD WINNERS

The 2017 Omega Risk Solutions Honors Role for 2017, includes the following outstanding security officers:

Category: Cable Theft

Bronze Awards:

- Emilio Gerome Groenewald
- Phillip Thishwayini Ndlovu
- Motshakane Arthur Makuwa
- Mogolane Aaron Lesenge
- Sello Abram Mahlangu

Category: Guarding

Bronze Awards:

- Thandi Hessie Nkabinde
- Cathrine Benzi Maswanganye
- Michael Brazil Sibanyoni
- Andile Joseph Tom
- Anathi Maxwell Tshemese
- Michael Thembelani Oliphant

Gold Awards:

- Abongile Sympathae Rhode
- Magezi Russel Tshabalala

Platinum Awards:

- Samuel Ratsatsi Mogudi



From left to right: SL Michael Oliphant, PM Emilio Groenewald, SL Anathi Themesesi and SL Andile Tom

BREAKING NEW GROUND IN THE SORGHUM INDUSTRY



From left to right: Andre Eckard (ORS General Manager responsible for United National Breweries Contract), Hannes van Den Berg (Procurement Manager United National Breweries), Ntswaki Kutumela (General Legal Counsel & Corporate Relations Officer – United National Breweries), Ockie Fourie (Managing Director: ORS), Bryan Davy (Managing Director United National Breweries)

On 1 September 2017 Omega Risk Solutions have been notified that their bid for Depot Risk Management at Diageo's United National Breweries was successful.

Diageo is a global leader in beverage alcohol with an outstanding collection of brands across spirits and beer. Their brands are sold in more than 180 countries around the world. Their brands include Johnnie Walker, Crown Royal, J & B, Buchanans and Windsor whiskies, Smirnoff, Ciroc and Ketel One vodkas, Captain Morgan, Baileys, Don Julio, Tanqueray and Guinness.

United National Breweries (UNB) is a R880 mil company and is the leading manufacturer of Traditional African Sorghum Beer in South Africa.

They produce and distribute from three breweries and numerous distribution depots strategically situated throughout South Africa.

These Breweries are in Tlokwe (Potchefstroom), in the North-West province, Phelindaba (Pretoria West) in the Gauteng Province and Khangela (Durban) in the Kwa-Zulu Natal province. UNB currently employs over 1000 people of which 400 are full time employees.

The contract commenced on 1 December 2017 providing careers for 184 employees within the 43 Depots. The Omega team is looking forward to taking on this challenge and new service offering and we will ensure an outstanding service to UNB for the coming 5 years.

PECANWOOD LIFESTYLE ESTATE

Preferred Security Services by Omega Risk Solutions



Omega Risk Solutions is proud to announce that it has been appointed as the preferred security services supplier to Pecanwood Estate. This is effective 1 August 2017. Given the scope of this development, the security deployment has to offer complete piece of mind while still providing the tranquility and sense of freedom that residents seek. State of the art equipment and infrastructure are just the beginning of the total security solution at Pecanwood.

Pecanwood Estate & Pecanwood Golf and Country Club are under new management and with the guidance of its Home Owners Association, the lifestyle estate has been stepping forward into an entirely new phase in its history, with a full range of exciting new plans at the estate being realized. Facilities in Pecanwood Estate include a bar, restaurant areas, pro shop, a gymnasium, health spa, tennis courts and a large swimming pool, to name a few.

Sited on what was originally a two-hundred-and-twenty-hectare tomato farm, the estate was developed on the banks of the Hartbeespoort dam in the fertile valley between the enfolding arms of the Witwatersberg and Magaliesberg ranges. The ancient mountains provide a perfect backdrop to the sparkling waters of the dam and the verdant green of the estate itself. Pecanwood also remains firmly entrenched in its position as the premier estate in the Hartbeespoort area, and one of the top investment and most desirable residential estates in southern Africa.

As with many estates in the country, security is paramount at Pecanwood and this estate was one of the first in South Africa to install thermal cameras along its perimeter. With 24 hour access control, on-site alarm monitoring and armed response, foot-, vehicle and boat patrols and guard dogs, it is hardly surprising that incidences of crime are virtually non-existent. Omega Risk Solutions (ORS) has been selected as the security services provider for both guarding and technical services. With ORS's proven quality assurance system, regular security audits and up-skilling of security officers, the company dovetails well with the Homeowners' Association's endeavors to constantly improve service delivery and client services.

Omega Risk Solutions are responsible for all elements of security at Pecanwood. This includes access/egress control, alarm monitoring, armed response, CCTV monitoring, pro-active patrols, disaster management as well as HOA law enforcement. As it is also a leisure estate, there are however more facets to the security requirement having leisure rentals and vacation dwellers all year round. Blackie Zwarts who has been appointed as the security manager has excessive security industry experience which includes experience in other upmarket residential estates. Detail planning has gone into ensuring that all processes, extended services, information, technology and people skills are aligned to ensure that we are able to provide an exceptional integrated service to the residents.



ORS has also been awarded a Preventative Maintenance Contract, which provides for preventative and remedial maintenance of the current Electronic Security Systems, including CCTV, Access Control, Electrified Fencing and Alarm Systems. A dedicated team of Technicians as well as a fully equipped Technical Vehicle has been allocated to the site, thus providing a fully integrated security solutions.

“With bringing Pecanwood on board we further refined our residential estate people selection model” says Marchél Coetzee: National Human Resources Manager of Omega Risk Solutions. “Our focus was on matching the specific challenges of a residential estate with the skills and attitude required by security officers to effectively secure the safety of residents in such a manner that it enhances the lifestyle associated with an upmarket estate such as Pecanwood. Each of the officers to deploy have successfully completed our stringent selection process which includes integrity assessment, psychometric testing and competency evaluation. Only the best of the best have made it through; this is a very important process, a step often neglected but a process which makes Omega officers stand out in the industry when it comes to security”, Marchél concluded.

The Omega Training Academy designed a residential estate specific training program which addresses the specific skills required by security officers within this challenging environment. This is a first in the industry and no stone was left unturned to ensure that care is taken of the required detail to prepare the Omega officers for what is expected of them. The program covers all the critical security elements and task to be performed but incorporates advanced resident interaction, conflict handling and residential estate law enforcement modules which actively prepares the security to deal with any possible situation that may arise in the day to day security management of an Estate. All officers will go through the intensive program before being deployed.

“It is not difficult to see why Pecanwood has become one of the most sought after residential estates in South Africa today. We are exceptionally proud of our relationship and we will actively work with Pecanwood to ensure a smooth change over and will there after strive to continuously improve on what is already a world-class residential estate”, says Ockie Fourie Managing Director Omega Risk Solutions SouthAfrica.



From left to right: M. Mofamade (Reaction Officer), J Marumong (Duty Manager), P Ngobeni (Reaction Officer)



From left to right: Lana Plaatjies (Omega Risk Solutions, Human Resources), Sup James Kivido, Sup Ngenisile Xhaka, Michael Verwant (Ford Human Resources Manager), Abraham van Niekerk (Omega Risk Solutions Security Manager), Shandr  Bouwer (Omega Risk Solutions Human Resources), Anton Terblanche (Omega Risk Solutions Operations Manager)

FORD STRUANDALE ENGINE PLANT

On the 1st of August 2017 Omega Risk Solutions in Port Elizabeth started to render services at the Ford Engine plant in Port Elizabeth. South Africa and the Ford Motor Company share a history that spans more than 100 years.

Ford is one of the most recognised brands in the country, and its vehicle sales have increased year on year. In 2016, Ford South Africa registered its highest ever market share of 16.4%.

The inauguration of Nelson Mandela as the first democratically elected President of South Africa prompted the return of the Ford Motor Company in South Africa. Since 1994, Ford has invested more than R5.5 billion into new equipment and state-of-the-art facilities in South Africa.

Today Ford employs thousands of people in two plants – the Silverton Assembly Plant in Pretoria and the Struandale Engine Plant in Port Elizabeth. The Struandale Engine Plant manufactures components for the Duratorq TDCi, a new generation engine with enhanced fuel economy and low carbon emissions. The Port Elizabeth facility has an annual output of 250 000 machined components.



Community at Refilwe township in Cullinan

SOCIAL RESPONSIBILITY PROGRAMME

Every year South Africa celebrates 24th September as Heritage Day. At Omega Risk Solutions we also celebrate this day, but this year we opted to honour this special day with a disadvantaged community at Refilwe township in Cullinan, 6km from Petra Diamond Mine. Our strong relationship with Petra Diamond and local community made it possible for ORS to identify an opportunity where we can address or participate in a Social Responsibility programme. We identified Distinct Orphanage Care as a classical case where school children (orphans and poor kids) are brought back after school to the Care Centre and provided with limited non nutritious food.

Vice Chairman, Daniel Lengosane, was assigned the responsibility to facilitate the children's needs. After a meeting with the Executive Committee of Distinct Orphanage Care a list of needs were identified and forwarded to ORS where after the procurement section sourced all listed items. ORS invited Petra Diamond Security and Stakeholder Division, Community Leaders, Management of the Centre and beneficiaries (children) to join in presenting food and sanitary towels parcels to the Distinct Orphanage Care.

At the presentation ceremony, the Head of Security from Petra Diamond, Mr Teboho Mohapi, made a brief speech on behalf of Petra Diamond, Vice Chairman Mr Daniel Lengosane on behalf of Omega Risk Solutions and Mr T Mametje from Distinct Orphanage Care. Omega Risk Solutions received a letter of appreciation from the Distinct Orphanage Care thanking the Company for firmly believing in social responsibility as a catalyst in addressing social needs in the communities where we operate.

At Omega Risk Solutions we firmly believe that local communities should be empowered through Social Responsibility programmes to address the scourge of poverty engulfing children and adults.



From left to right: Sup Abram Saka, PM Mboyis Twago, Mr Daniel Lengosane (Vice Chairman: Omega Risk Solutions), PM Nyiko Mathebula and PM Moshe Manganeng

FEEDING PROJECT

Bayview United

Omega Risk Solutions was one of the sponsors at a feeding project which took place on Saturday the 29th July 2017.

The Bayview United Sporting Club played a nail-biting match after which they were treated to lunch sponsored by Nitya Naidu, KZN Area Manager on behalf of his son, Saiyuren Naidu, who turned 4 on the 25th July 2017.

Approximately 150 children gathered at the 217 grounds in Bayview, Durban. Some of these children are up and coming soccer stars while others came along just to support their favourite players.

The club was established in 2001 and is affiliated to SAFA Chatsworth Local Football Association. They currently have 7 soccer teams registered, 4 junior sides (Boys), U11, U13, U15, U17, 2 Senior Sides Premier, Division 2 and U15 Women's soccer side. Towards the afternoon, the children all gathered around for an informal awards ceremony.

The under 11's team, which took the cup last year, were gifted with tracksuits, on behalf of Gan Trans. The presentation was met with a joyful cheer from the football club and spectators. The children were also treated to a jumping castle as well as party packs.

The Bayview Football Club awarded Mr Kooven Naidu, Director of Gan Trans, with a certificate of appreciation. Gan Trans pledged their full ongoing support to Bayview Football Club and Mr Kooven Naidu encouraged the children to keep up their outstanding performance on the field.

Another certificate was handed to Mr Nitya Naidu for all his planning, securing sponsorships and effort in heading up this social responsibility initiative, both in his personal capacity and as an employee of Omega Risk Solutions. Nitya Naidu admired the discipline amongst these children and commended the coaches on a job well done. To conclude the awards ceremony, Saiyuren Naidu was gifted with a Bayview Football Club soccer kit, as a token of appreciation.



The team was gifted with Bayview Football Club tracksuits, sponsored by Gan Trans



Saiyuren Naidu (aged 4), with his father, Nitya Naidu. Sai chose a feeding project instead of a birthday party. He was presented with a Bayview Football Club kit by members of the Club



From left to right: SL Pillay, Nitya Naidu (KZN Area Manager), Sr Insp Dimba, Sr Insp Mazubane and Morgan Reddy (Executive and PRO from BUSC)



BUILDERS WAREHOUSE IN KITWE-ZAMBIA

Omega provides security services



PW M. Kanta and PM O. Ng'ombo deployed at the Main Customer Entrance

Following the completion and construction of the New Builders Warehouse store at the corner of Nationalist Way and Freedom Avenue, just behind the famous Mukuba Mall in parklands area of Kitwe City on the Copperbelt province of Zambia, Omega MKP Risk Solutions was yet again contracted on the 23rd of August, 2017 to start providing security services to the newly constructed building and most importantly to ensure protection to stock that was being received for the Grand opening of the store to trading to the public which was scheduled for 26 October 2017 this year. This is the 2nd store Builders Warehouse opened in Zambia and the second store that Omega is providing security services to.

The grand opening was done by the mayor of Kitwe, Mr. Christopher Kang'ombe who was accompanied by the District Commissioner Mr. Binwell Mpundu .

This was after a series of key note speeches from Builders Ware house Management and the Guest of Honor, the Kitwe Mayor, who represented the Government of the Republic of Zambia. Apart from normal security duties Omega security personnel was also in charge of crowd and vehicle control in the spacious car park during the Grand Opening.



PM A. Mwale controlling vehicles in the car park during the grand opening

KALUMBILA MINE

Omega Risk Solution started the Kalumbila mine contract on 1st September 2012. In May 2017 the operational contract with Kalumbila Minerals was signed. Omega's involvement in the operation consists of managing the Kalumbila Mine Reception at the main gate, access control at the main gate and various other entry points to the mine. Access control to the pit of the mine, CCTV operators and physical patrolling of the mine premises.

The mine covers a vast area and Omega has 74 deployment areas. Omega uses five vehicles to complete this deployment and in the rainy season a 4x4 vehicle is a necessity to some of the deployment areas. In order to keep this workforce healthy, a kitchen is being manned by Omega personnel. It consists of seven chefs that prepare food twice a day. There is a brunch and supper prepared and then distributed to the officers. These trips are coordinated with inspectors visiting the sites. The Kalumbila Mine main check point is the heart of the mine and this is where all mine employees, contractors and visitors meet Omega officers for the first time. All drivers and passengers entering the mine area move through the main gate. All people are breathalyzed and ID's checked.



S/PM Joseph Chisenga confirming the readings on the breathalyzer



Searches done at main check point



PM Joseph Siagonde and S/PM Joseph Chisenga



View of Kalumbila Mine in Zambia

ELEPHANT CHARGE

Wild Life Fund Raising

OMEGA got involved in a wild life fund raising adventure. It is called the elephant charge and is based on the Rhino charge that is held in Kenya.



Charles Fuchs (Omega General Manager) and team members trying to recover the vehicle from the river bed

This was the 10th year that this event took place and over this period an amount of \$109 000-00 (USD) was raised. The funds are distributed to various wild life foundations. Omega's involvement this year was with team GOGA. The Country Manager participated in Team GOGA as the navigator. A team consists of 6 members, a driver, navigator and 4 runners. There were 28 teams that participated this year.

The concept of this race/charge is that you need a 4x4 vehicle that you can participate with. You should not have any sentimental value towards the vehicle. There are 11 points that is placed in the bush and their GPS coordinates are given to every team the night before the race. The aim is to attend to all 11 points with the shortest possible distance. That implies roads are not a priority and it is over mountains and through rivers. Team GOGA completed 6 points in the allocated 8 hours. That was after a delay of three hours in the mud.



Cleaning Professionals



SERVICES

Contract Cleaning

Carpet Cleaning

Deep Cleaning

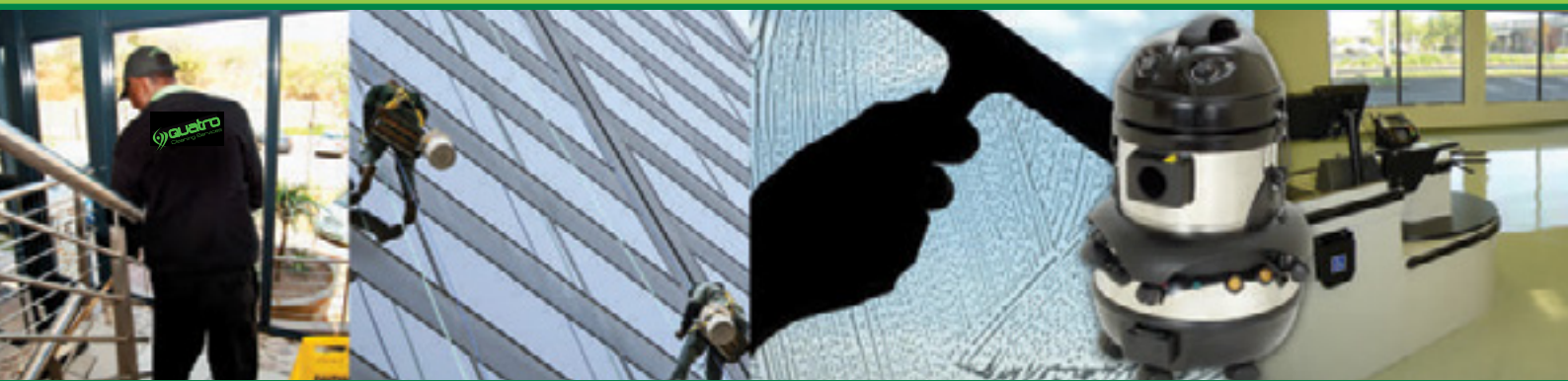
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Window Cleaning

Pest Control

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VISION

To be the most respected supplier of integrated security solutions to all blue chip clients in our target markets.

MISSION

To provide world-class integrated security solutions to clients in our target markets by consistently exceeding customer satisfaction through operational excellence and innovation.

Our blue print solution embraces a safe and secure environment.

VALUES (PRIDE)

- Ω **P**assion
- Ω **R**espect
- Ω **I**ntegrity
- Ω **D**iscipline
- Ω **E**xcellence



OMEGA
Risk Solutions

SECURITY WITH INTEGRITY